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Toward an Interactive Narratology

In Cybertext, a book whose contribution to digital textuality truly deserves to be called ground-breaking, Espen Aarseth attempts to analyze two types of digital texts, hypertext fiction and text-based adventure games (also known as interactive fiction) according to the parameters of what he calls the "communication model of classical narrative" (1997, 93): a transaction involving a real author, an implied author, a narrator, a narratee, an implied reader, and a real reader. He suggests some adjustments, such as redefining the relations between the parameters for hypertext (the author no longer controls the narrator, the reader no longer identifies with the narratee), or renaming the parameters for interactive fiction (intrigue for plot, intrigant for implied author, and intriguee for narratee), but he declares himself unsatisfied with these patches. In his more recent work, Aarseth turned his back on narratology and forcefully rejected the idea that computer games, and by implication interactive fiction, form a species of narrative. Implicit to this move is the belief that existing narratological models are the definitive word on the nature of narrative. But the narrative theory invoked by Aarseth, which we may call "classical narratology" (Herman 1999), was designed for standard written literary fiction based on the illocutionary act of "telling somebody that something happened." The communicative model of classical narratology does not work for the mimetic mode of film and theater, and one should not expect it to describe narrative modes even more removed from the standard case than dramatic enactment.

In contrast to Aarseth, I regard narratology as an unfinished project, and if classical narratology fails the test of interactive textuality, this does not necessarily mean that interactive textuality fails the test of narrativity. It rather means that narratology must expand beyond its original territory. In this chapter I propose to investigate what needs to be done to allow narratology to deal with interactive digital texts. Needless to say, the development of a digital narratology will be a long-term collaborative project, and I can only sketch here what I consider to be its most urgent concerns.

Before embarking on this investigation, let me enumerate the properties of digital systems—other than the fundamental feature of programmability, that is, algorithm-driven operation—that I regard as the most relevant for narrative and textuality:

- Interactive and reactive nature: the computer's ability to take in voluntary or involuntary user input and to adjust its behavior accordingly.
- Volatile signs and variable display: what enables bits in memory to change value, causing pixels on the screen to change color. This property explains the unparalleled fluidity of digital images.
- Multiple sensory and semiotic channels: what makes the computer pass as the synthesis of all other media.
- Networking capabilities: the possibility to connect computers across space, bringing their users together in virtual environments.²

This list focuses on properties inherent to computer systems and therefore avoids features of digital objects that result from the proper exploitation of these properties. This is why it does not include immersivity, a feature that some authors list as distinctive of digital media (for example, Schaeffer 1999, 310). As I argue elsewhere (Ryan 2001), literature, film, and painting can also produce immersive experiences, though the digital medium, thanks to the above-mentioned properties, has taken immersion to new depths. I also restrict my list to features that do not derive automatically from the basic property of programmability and were added only progressively to computer systems. In the early days of computing, users had to key-punch code on cards and feed the stack of cards to a reading machine connected to the computer. An eternity later—or so it seemed—the machine would spit out a striped

white-and-green piece of paper or, more frequently, a list of sy known as batch processing, lack communicate with the machine multimedia capabilities (all the numerical text), volatility of in were on paper), and networking served multiple users, had no reusers communicate among them

Of all the properties listed a most important. Not all digital transfer aren't could usually be taken out other medium.³ The term has befor being too vague, especially love with it and started promo interactive,⁴ but when interactive meaning is unambiguous.⁵ As g serves: "it mandates choice for transfer it must give its user a reasonation interactivity. This is not a ru compromising principle" (2002,

Yet if interactivity is the prope ence between old and new media because narrative meaning presu tionality of time, logic, and cau involves a nonlinear or multiline tree, a rhizome, or a network. Na product of the top-down planning interactivity requires a bottom-u sequently take a seamless (some of bottom-up input and top-dow narrative patterns. This converge tual architecture and a certain k be of course easy to constrain the they will always fit into a predefin thetics of interactive narrative de to give the user a sense of freed ficiently adaptable to those choice generated on the fly. The ideal t itself as an emergent story, giving rd narratology as an unfinished gy fails the test of interactive texmean that interactive textuality her means that narratology must ory. In this chapter I propose to to allow narratology to deal with to say, the development of a digim collaborative project, and I can to be its most urgent concerns. estigation, let me enumerate the her than the fundamental feature orithm-driven operation—that I arrative and textuality:

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white-and-green piece of paper with the output of the program, or, more frequently, a list of syntax errors. This type of system, known as batch processing, lacked interactivity (the user could not communicate with the machine during the run of the program), multimedia capabilities (all the computer could output was alphanumerical text), volatility of inscription (both input and output were on paper), and networking capabilities (the machine, which served multiple users, had no remote terminals and would not let users communicate among themselves).

Of all the properties listed above, I regard interactivity as the most important. Not all digital texts are interactive, but those that aren't could usually be taken out of the computer and played by another medium.3 The term has been under attack by cybertheorists for being too vague, especially after advertising language fell in love with it and started promoting everything under the sun as interactive,4 but when interactivity is associated with narrative, its meaning is unambiguous.⁵ As game designer Chris Crawford observes: "it mandates choice for the user. Every interactive application must give its user a reasonable amount of choice. No choice, no interactivity. This is not a rule of thumb, it is an absolute, uncompromising principle" (2002, 191).

Yet if interactivity is the property that makes the greatest difference between old and new media, it does not facilitate storytelling, because narrative meaning presupposes the linearity and unidirectionality of time, logic, and causality, while a system of choices involves a nonlinear or multilinear branching structure, such as a tree, a rhizome, or a network. Narrative meaning, moreover, is the product of the top-down planning of a storyteller or designer, while interactivity requires a bottom-up input from the user. It will consequently take a seamless (some will say miraculous) convergence of bottom-up input and top-down design to produce well-formed narrative patterns. This convergence requires a certain type of textual architecture and a certain kind of user involvement. It would be of course easy to constrain the user's choices in such a way that they will always fit into a predefined narrative pattern; but the aesthetics of interactive narrative demand a choice sufficiently broad to give the user a sense of freedom, and a narrative pattern sufficiently adaptable to those choices to give the impression of being generated on the fly. The ideal top-down design should disguise itself as an emergent story, giving users both confidence that their

efforts will be rewarded by a coherent narrative and the feeling of acting of their own free will, rather than being the puppers of the designer.

Interactive narratology does not have to be built entirely from scratch, since it involves the same building blocks as the traditional brand: time, space, characters, and events. But these elements will acquire new features and display new behaviors in interactive environments. To account for the pragmatics of the interactive text, it will also be necessary to expand the catalog of modes and to devise alternatives to the classical communication model. In chapter 1 I address this need by proposing a simulative, an emergent, and a participatory mode. Among the issues new to interactive narratology will be the types of architecture that lend themselves to choice without compromising narrative logic, the various modes of user involvement, and the means and types of interaction. Under means I understand such tools as the link, the menu, the map, and simulated real-world objects that interactors can pick up and use, and under types, whether the interaction is blind or purposefully selective, and whether it counts as a concrete action in the virtual world or remains purely abstract. As for the object of interactive narratology, it includes not only "literary" hypertext fiction, but also text-based adventure games (to be discussed in more detail in chapter 6), interactive drama (chapter 7), some single-user video games (which ones, exactly, will be discussed in chapter 8), and multiple-user online role-playing games.

A complete overview of all the expansions of classic narratology required by interactive digital texts would far exceed the frame of this chapter. In the discussion to follow, I will focus instead on what I regard as the most prominent concerns of interactive narratology: the structures of choice (textual architecture), the modes of user involvement (types of interactivity), and the combinations of these parameters that preserve the integrity of narrative meaning.

Textual Architecture

Textual architecture, in both traditional and interactive narrative, is a building composed of a story and a discourse level. Stories (or plots) are mental constructs of such complexity that it will take many different types of two-dimensional diagrams to represent their various dimensions. In Figure 1 I propose four partial representations.

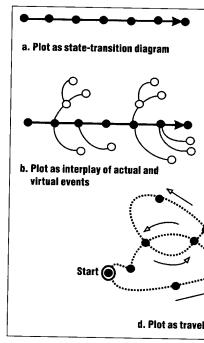


Figure 1. Plot graphs

In all these diagrams, the te through an oriented line. In Figur the horizontal axis stands for a that change the global state of t axis could be used for the descrip the plotline is reduced to the col and its representation of events is But the virtual, that which could an important role in the decisio the course of a story, each of the points, in which many choices off the actual life story of a characte character did not or could not take semantic aspects of story that are 1c and 1d describe specific types as a weave of different destiny lin lines that traverse a circle indicat this event. This model provides as erent narrative and the feeling of her than being the puppets of the

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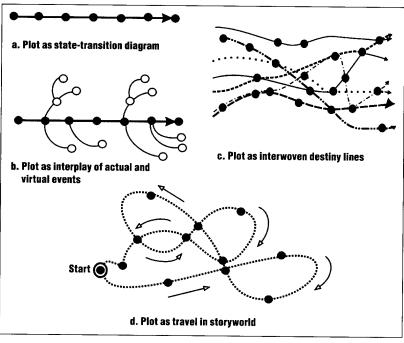


Figure 1. Plot graphs

In all these diagrams, the temporality of plot is symbolized through an oriented line. In Figure 1a, the most basic plot diagram, the horizontal axis stands for a timeline punctuated by the events that change the global state of the storyworld, while the vertical axis could be used for the description of the individual states. Here the plotline is reduced to the collective destiny of the storyworld. and its representation of events is limited to what actually happens. But the virtual, that which could have or still might happen, plays an important role in the decisions of both life and narrative. In the course of a story, each of the characters faces several decisions points, in which many choices offer themselves. Figure 1b contrasts the actual life story of a character with the virtual paths that the character did not or could not take. While Figures 1a and 1b capture semantic aspects of story that are common to all narratives, Figures 1c and 1d describe specific types of plot structures. 1c shows plot as a weave of different destiny lines—one for each character. The lines that traverse a circle indicate which characters participate in this event. This model provides an efficient mapping for narratives

that interleave the lives of a large cast of characters into numerous subplots and concurrent story lines, such as television soap operas. As for Figure 1d, it represents plot as an itinerary through the geography of the storyworld. The two axes of the diagram stand for the east-west and north-south coordinates of a map, the black dots for the various locations within the storyworld, and the oriented line for the journeys of the hero. This type of diagram is particularly useful for narratives of travel, such as the *Odyssey* or James Joyce's *Ulysses*.

In traditional narrative, discourse can be represented by the same type of diagram as 1a, but the order of the events may differ on the story and the discourse level. Assuming that story is sequentially ordered 1-2-3-4-5, etc., a narrative beginning in medias res will, for instance, present events in the order 7-1-2-3-4-5-6-(7)-8-9. Or a narrative may return many times to the same state or event, presenting a sequence as 7-1-2-7-3-4-7-5-6-7-8-9. It would be very artificial for a braided narrative of type 1c to stick to a strictly chronological order, especially since the exact temporal relations between events of different strands (that is, what precedes what and what occurs simultaneously) are usually left indeterminate. The most natural discourse sequence in this case will follow a character for a while and then jump to the life story of another, but multistrand narratives will usually avoid moving back and forth in time along the same strand for fear of confusing the reader with excessive fragmentation.

If, as I argue in chapter 1, "story" is a cognitive structure that transcends media, disciplines, and historical as well as cultural boundaries, the plot diagrams that describe traditional narratives are also valid for interactive narratives, or to be more precise, for the output of each of the individual runs of their underlying program. But if we look at interactive narratives as productive engines, they will also present patterns that are unique to their mode of operation. Figures 2 and 3 show several different types of structural patterns for interactive narrative. The diagrams in Figure 2 correspond to different ways to navigate through a fixed, predetermined story, while the diagrams in Figure 3 represent patterns of choices that result in different stories.

Figure 2a, the network, is a graph that allows loops and makes at least some of its nodes accessible though different routes. Networks are very efficient models for communication systems, because they

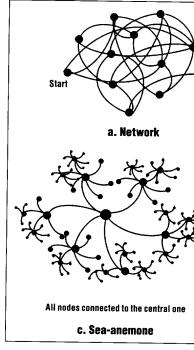


Figure 2. Interactive architectures affective

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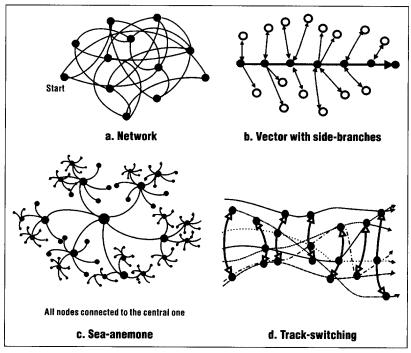


Figure 2. Interactive architectures affecting discourse

make it possible to reroute information when a path is blocked, but the feature that allows rerouting is a major obstacle to the generation of coherent plots. A story is an action that takes place in time, and time is irreversible. Any diagram that allows a return to a previously visited node cannot, consequently, be interpreted as the model of a chronological succession of events, because the same event never occurs twice. Moreover, if the nodes represent events, and if the arcs are interpreted as temporal succession, a network would allow the reader to pass though incoherent sequences: for instance through a node that describes a character's death, then through a node that shows her alive; and then again through the death node. But if networks cannot model the temporality of narrative without running into inconsistencies (unless they represent dreamworlds, which follow a different logic), they can model the temporal unfolding of discourse. In this interpretation, the reader's choices at every decision point determines not what will happen next in the storyworld but the order of presentation of the events.

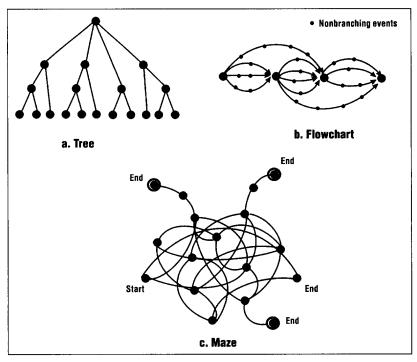


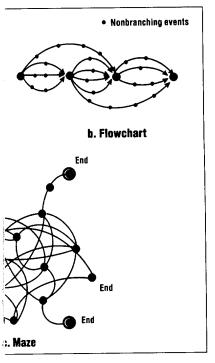
Figure 3. Interactive architectures affecting story

The network is the most common pattern for discourse-level interactivity, but it is not the only one. Figure 2b, the vector with side-branches, takes the reader through the story sequentially, but every episode offers an opportunity to branch toward external materials or optional activities that enrich the story. The radiating structure of 2c, also known as "sea-anemone," allows information to unfold recursively from a main menu into a variety of submenus.⁷ From each point on the diagram, the user can return to the main menu in one jump. Widely used in informational Web sites, the radiating pattern has no special affinities for narrative, but as I will show in chapter 7, it can be put in the service of what Raine Koskimaa calls "archival narratives": stories that the reader reconstructs, not through random travel through a network but by consulting a well-organized database of documents. Figure 2d shows how a braided narrative such as 1c can be made interactive through a track-switching system. Every strand is linked to every other strand at certain decision points, but the links follow the t take the reader back in time.

The various patterns are easiliating pattern could contain of branches, or the tips of its branches a track-switching pattern for branches a radiating menu reachable in on easy access to previous episodes embed the closed loops of linear origin without offering any choice

For a diagram to represent mu it must be able to capture the f of 3a, branches grow in a stead rate, and do not allow returns to allow the vertical axis to represe of events, while the horizontal a storyworld into parallel worlds v diagrams are particularly efficie await characters at various mom virtualities shown in Figure 1b is it takes to turn the system of po into an interactive narrative is to the characters at every branching tree as architectural model for in tial growth of its branches and th separately. A tree with many dec unmanageable complexity, and t ficient for stories with long stretch

The flowchart of Figure 3b of of choice, because the strands of by limiting the proliferation of by stands for time, and the vertical certain point. But the horizontal temporal interpretation: the user 2 at t2, by performing certain act the flowchart should not allow d past actions of characters cast a stance, the path of the hero of a Fithe dragon's lair with a magic ai not merge with the path of his old



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points, but the links follow the temporal flow of the story and never take the reader back in time.

The various patterns are easily combinable: for instance, a radiating pattern could contain on a lower level a vector with sidebranches, or the tips of its branches could be structured as networks; a track-switching pattern for braided narrative could combine with a radiating menu reachable in one click, which would give the reader easy access to previous episodes; and the nodes of a network could embed the closed loops of linear stories that return to their point of origin without offering any choice on the way.

For a diagram to represent multiple variants on the level of story, it must be able to capture the flow of time. On the tree-diagram of 3a, branches grow in a steady direction, are kept neatly separate, and do not allow returns to a previous point. These properties allow the vertical axis to represent a temporally organized sequence of events, while the horizontal axis stands for the splitting of the storyworld into parallel worlds with distinct histories. Tree-shaped diagrams are particularly efficient at modeling the decisions that await characters at various moments in their lives. The diagram of virtualities shown in Figure 1b is in fact a tree lying on its side. All it takes to turn the system of possibilities that underlies all stories into an interactive narrative is to let the user make the decisions for the characters at every branching point. The main drawback of the tree as architectural model for interactive narrative is the exponential growth of its branches and the necessity to preplan each branch separately. A tree with many decision points would quickly lead to unmanageable complexity, and the structure is therefore most efficient for stories with long stretches of noninteractive narration.

The flowchart of Figure 3b offers a more efficient management of choice, because the strands of plot are allowed to merge, thereby limiting the proliferation of branches. Here the horizontal axis stands for time, and the vertical axis for different ways to reach a certain point. But the horizontal axis could also receive a spatiotemporal interpretation: the user progresses from site 1 at t1 to site 2 at t2, by performing certain actions. To respect narrative logic, the flowchart should not allow different strands to join when the past actions of characters cast a shadow on their future. For instance, the path of the hero of a Proppian fairy tale who arrives at the dragon's lair with a magic aid obtained from the donor does not merge with the path of his older brother who reaches the same location without the magic help, because the two brothers do not have equal chances of success in their fight against the dragon. Since plotlines can only come together when the past is erased, a narrative with several endings that depend on the user's past actions would have to branch when the decisive action is taken, even if the strands leading to the various outcomes present similar events beyond the decision point. This kind of diagram is therefore most efficient at representing computer games organized into self-sufficient episodes and discrete levels.

Figure 3c, the maze, can only be viewed as a plot diagram if it represents the topography of the virtual world, as does Figure 1d. The user wanders across this topography, trying to reach certain locations that correspond to the liberation from the labyrinth, while avoiding other endpoints that represent failure. The maze thus traces a spatial narrative with several endings, and every itinerary of the user represents a different adventure in the virtual world. In the network variant, there is no end point to the story. In this type of architecture, each site offers different challenges, and the plot is written by the actions performed at every location, as the user travels from site to site. What neither the maze nor the network diagram can show, however, are the modifications to the system of connections that take place during the user's visit to the virtual world. Some links may be created and others severed, some sites may become reachable and others inaccessible as a result of the user's actions. It would take a series of discrete network diagrams to capture the dynamics of this architecture. The same serialization may in fact be necessary for networks that operate on the discourse level: the link structure of the text may be affected by the user's choices, and it will take several temporally ordered snapshots to capture these changes.

As was the case for discourse patterns, the various types of plot maps can combine into more complex architectures. The patterns of the macrolevel will then embed microlevel patterns of a different type. For instance, the possibilities of action attached to the nodes of the network could be quests that implement the pattern of the flowchart; while to progress along a flowchart, the user may have to solve a maze. This is indeed what happens when the levels of a computer game consist of "new maps." A textual architecture can even combine choices that affect discourse with choices that affect plot. As I have shown elsewhere (Ryan 2001), in the interactive

movie I Am Your Man, for ins points which character to follow what happens in the storywork gets to see. At other moments sters that affect their destinies an

While the diagramming of n important design tool, it canno architecture. A plot diagram, is presupposes that every path has the richest storyworlds allow me in the real time of user-comput tem, the designer populates a w behaviors, and the user creates iors, which affect other agents, and through a feedback loop, or reaction. When the world conta jects, and when these objects of iors, the combinatorial possibiliti cannot anticipate all the stories emergent quality is raised to a his not only with system-generated with human partners capable of behaviors, as is the case in multip

Types of Interactivity

Interactivity is an umbrella categorelations between a user and a tofour strategic forms of interaction internal/external and explorated are adapted from Espen Aarseth perspectives in cybertexts (1997, broader cybertext typology. But emphasis toward the user's relatition to the four types described be interactivity that doesn't combined involves a modification of the coccised during the actual performant of this metatextual activity include a hypertext, creating new maps building permanent objects for an

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While the diagramming of narrative possibilities constitutes an important design tool, it cannot describe all types of interactive architecture. A plot diagram, in contrast to a discourse diagram, presupposes that every path has been foreseen by the designer. But the richest storyworlds allow meaningful narrative action to emerge in the real time of user-computer interaction. In this type of system, the designer populates a world with agents capable of diverse behaviors, and the user creates stories by activating these behaviors, which affect other agents, alter the total state of the system, and through a feedback loop, open new possibilities of action and reaction. When the world contains a high number of different objects, and when these objects offer a reasonable variety of behaviors, the combinatorial possibilities are so complex that the designer cannot anticipate all the stories that the system can produce. This emergent quality is raised to a higher power when the user interacts not only with system-generated agents of limited intelligence but with human partners capable of far more imaginative and diverse behaviors, as is the case in multiplayer online virtual worlds.

Types of Interactivity

Interactivity is an umbrella category that covers a wide variety of relations between a user and a text. I propose here to distinguish four strategic forms of interactivity based on two binary pairs: internal/external and exploratory/ontological. These two pairs are adapted from Espen Aarseth's typology of user functions and perspectives in cybertexts (1997, 62-65), which is itself part of a broader cybertext typology.8 But I use different labels that shift the emphasis toward the user's relation to the virtual world. In addition to the four types described below, there is also a metatextual interactivity that doesn't combine with any other type, because it involves a modification of the code and cannot therefore be exercised during the actual performance of the text. The manifestations of this metatextual activity include adding new links and nodes to a hypertext, creating new maps and new levels for a game, and building permanent objects for an online virtual world.

Internal versus External Interactivity

In the *internal* mode, users projects themselves as members of the virtual world by identifying with an avatar, who can be shown from either a first-person or a third-person perspective. In the *external* mode, users are situated outside the virtual world. They either play the role of a god who controls the virtual world from above, or they conceptualize their own activity as navigating a database.

Exploratory versus Ontological Interactivity

In the *exploratory* mode, users navigate the display, but this activity does not make fictional history nor does it alter the plot: users have no impact on the destiny of the virtual world. In the *ontological* mode, by contrast, the decisions of the user send the history of the virtual world on different forking paths. These decisions are ontological in the sense that they determine which possible world, and consequently which story, will develop from the situation where the choice presents itself. But since fate-deciding decisions require a knowledge of the world, which is acquired in part through exploration, texts either allow both types of interactivity, in which case they belong to the ontological category, or they limit themselves to the exploratory kind.

The cross-classification of the two binaries leads to four combinations. Each of them is characteristic of different genres, prefers certain types of architecture, and offers different narrative possibilities.

External-Exploratory Interactivity

The external-exploratory mode is predominantly represented by text-based hypertext fictions, though it also includes multimedia works and even purely visual ones, such as the visual hypertext Juvenate, discussed in chapter 7. In the texts of this group, the user is external to both the time and space of the virtual world. There are no time limits to the user's actions; these actions do not simulate the behavior of a member of the virtual world; and interactivity is limited to the freedom to chose routes through a textual space that has nothing to do with the physical space of a narrative setting. The implicit map of the text represents a system of connections between fragments (or lexia, in George Landow's terminology), not the geography of a virtual world. The cult of nonlinearity and complexity of contemporary aesthetics has made the network

of Figure 2a the preferred arch could implement any of the co well as the maze of 3c if it lead

In classical hypertext, the r nected for the author to contro nificant stretches. Randomness Once it escapes the control of of the lexia can no longer be r sequence, because it is simply i story out of every traversal of a only way to preserve narrative ture is to regard it as a constr and a story. Approaching hyper should feel free to rearranges it ment encountered at t1 in the time slot t22 in the reader's fin conceptualize reader involveme gation affects not the narrative in which the global narrative pa in the mind. Similarly, with a discovery differ for every playe ture that is put together. Moreo dinates the image to the constru interactivity deemphasizes the st discovery. This mode is therefor fiction than for textual worlds the sake of what happens in them. at the expense of immersion in why so many literary hypertext and narrative fragments.

Though the links between the essarily used to facilitate narration possible relations between interpoperations required of the reader the major expansion of narrative hypertext fiction. The list below semantic dimensions and textuate to the work of Mark Bernstein, Stephanie Strickland, and Scothypertexts will be dominated by

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e is predominantly represented by hough it also includes multimedia ones, such as the visual hypertext · 7. In the texts of this group, the ne and space of the virtual world. user's actions; these actions do not ber of the virtual world; and intern to chose routes through a textual ith the physical space of a narrative text represents a system of connecxia, in George Landow's terminoltual world. The cult of nonlinearity ry aesthetics has made the network of Figure 2a the preferred architecture of literary hypertext, but it could implement any of the configurations shown in Figure 2, as well as the maze of 3c if it leads to one or more endings.

In classical hypertext, the network is usually too densely connected for the author to control the reader's progression over significant stretches. Randomness sets in after one or two transitions. Once it escapes the control of the author, the order of discovery of the lexia can no longer be regarded as constitutive of narrative sequence, because it is simply not possible to construct a coherent story out of every traversal of a reasonably complex network. The only way to preserve narrative coherence in this type of architecture is to regard it as a construction kit for assembling a world and a story. Approaching hypertext like a jigsaw puzzle, the reader should feel free to rearranges its elements mentally, so that a fragment encountered at t1 in the reading sequence may be assigned time slot t22 in the reader's final reconstruction of the plot. If we conceptualize reader involvement as exploratory, the path of navigation affects not the narrative events themselves but only the way in which the global narrative pattern (if there is one at all) emerges in the mind. Similarly, with a jigsaw puzzle the dynamics of the discovery differ for every player, but they do not affect the structure that is put together. Moreover, just as the jigsaw puzzle subordinates the image to the construction process, external/exploratory interactivity deemphasizes the story itself in favor of the game of its discovery. This mode is therefore better suited for self-referential fiction than for textual worlds that hold us under their spell for the sake of what happens in them. It promotes a metafictional stance, at the expense of immersion in the virtual world. This explains why so many literary hypertexts offer a collage of literary theory and narrative fragments.

Though the links between the nodes of hypertext are not necessarily used to facilitate narrative comprehension, the study of the possible relations between interlinked lexia and of the cognitive operations required of the reader to grasp these relations represents the major expansion of narrative (and literary) theory required by hypertext fiction. The list below, which outlines some of the major semantic dimensions and textual functions of links, is indebted to the work of Mark Bernstein, Susana Pajares Tosca, Jeff Parker, Stephanie Strickland, and Scott Rettberg. While informational hypertexts will be dominated by links of type 2, 3, and 5, literary

ones can be expected to offer a more diversified combination of link functions.

- 1. Spatial links. The concept of spatial form was proposed by the literary critic Joseph Frank to describe textual networks of contrasts and analogies between themes, images, and episodes. These networks run against the grain of the temporal development of narrative and reorganize the text into formal patterns that can only be apprehended by contemplating it from a synchronic perspective; hence the label "spatial form." In print texts spatial patterns remain implicit, and they may or may not be noticed, but hyperlinks force them to the reader's attention, challenging her to arrange the connected elements into meaningful structures. Through their propensity to create metaphorical relations, spatial links impart a lyrical quality to the text.
- 2. Temporal links. Recognizing such a function may seem to contradict what I write above about the impossibility of interpreting networks as representations of the flow of time; but if their loops prevent this interpretation on the global level, there is no reason why at least some of the links of a hypertextual network could not suggest that the events described in the connected lexia succeed each other in time. Many hypertexts present default links or single links that move the plot forward. It would indeed be nearly impossible to reconstruct a narrative out of a hypertextual network if it did not offer some fragments of story that come in the proper order. In a jigsaw puzzle, the equivalent of chronologically connected lexia would be groups of pieces that were never broken up. A temporal interpretation of at least some links is unavoidable in hypertexts with multiple endings that implement the architecture of the maze shown in 3c. As soon as the reader reaches a path that leads to an exit, the events along this path will be automatically interpreted as the end of the story, and the links between these events as representations of chronological sequence.
- 3. Blatant links, or "Choose Your Own Adventures" links (Jeff Parker's term). The labels of these links give the reader a preview of the content of the target lexia, enabling her to make an informed choice among many plot developments in a structure of type 3a: "If you want Cinderella to leave the ball at midnight, click here; if you want her to stay at the ball, ignoring her Godmother's warning, click there." Mark Bernstein (2000) dismisses blatant links as too legible: they allow readers to skip the links that they don't want

to follow. This would be an advabut a drawback in literary one who associate literariness with But if they give away the *what* ability to arouse curiosity on the

- 4. Simultaneity links. In nate 2c, these links allow the reader other, in order to find out what cations are doing at the same to example provided by Jeff Parker Wide Smile), the text highlights things she does" in the interior of his fiancée. Clicking on the link at this very same time—somethanticipated.
- 5. Digressive and backgrous functions suspend momentarily of them presuppose the vector-A variant of this type of link condiscarded drafts that showcase dynamics of the writing process
- 6. Perspective-switching link bidirectional links take us into ticipants in the same episode. We tors, the contrast between these unreliability. In Parker's examp his fiancée as asking one of her f you ever ride ponies?" When the the same scene narrated by the le poetry?' she said." Obviously of has misunderstood the words. It perspective that cannot be attributed to the property of the (implied)

Internal-Exploratory Interactivit

The texts of this category transp side a virtual world, either by pro playing the virtual world from a that reflects the point of view of the user is limited to actions that more diversified combination of

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Your Own Adventures" links (Jeff ese links give the reader a preview , enabling her to make an informed opments in a structure of type 3a: e the ball at midnight, click here; if l, ignoring her Godmother's warnn (2000) dismisses blatant links as skip the links that they don't want to follow. This would be an advantage in informational hypertexts, but a drawback in literary ones, at least for those, like Bernstein, who associate literariness with opacity, ambiguity, and difficulty. But if they give away the what of the story, blatant links retain the ability to arouse curiosity on the level of the how.

- 4. Simultaneity links. In narratives with the braided pattern of 2c, these links allow the reader to jump from one plotline to another, in order to find out what different characters in different locations are doing at the same time. The effect can be ironic. In an example provided by Jeff Parker (from his own hyperfiction A Long Wide Smile), the text highlights the words "knowing what kind of things she does" in the interior monologue of a man thinking about his fiancée. Clicking on the link will show what the fiancée is doing at this very same time—something that the man could never have anticipated.
- 5. Digressive and background-building links. These opposite functions suspend momentarily the development of the story. Both of them presuppose the vector-with-side branches structure of 2b. A variant of this type of link could provide alternative versions and discarded drafts that showcase the genealogy of the text and the dynamics of the writing process.
- 6. Perspective-switching links (Parker's "portal links"). These bidirectional links take us into the private worlds of different participants in the same episode. When the characters are also narrators, the contrast between these private worlds may expose their unreliability. In Parker's example, a first-person narrator reports his fiancée as asking one of her friends (who is also her lover), "Did you ever ride ponies?" When the reader clicks on this link, she gets the same scene narrated by the lover: "'Did you ever write rhyming poetry?' she said." Obviously one (or both) of the two narrators has misunderstood the words. Here the links themselves express a perspective that cannot be attributed to either narrator—the metatextual perspective of the (implied?) author.

Internal-Exploratory Interactivity

The texts of this category transport the user into a virtual body inside a virtual world, either by projecting her as a character or by displaying the virtual world from a first-person, horizontal perspective that reflects the point of view of one of its members. But the role of the user is limited to actions that have no bearing on the evolution of the virtual world, nor on the personal destiny of the avatar: actions such as traveling around the virtual world, looking into its nooks and crannies, picking up objects, examining them, and looking for Easter eggs. To make exploration interesting, the space of the virtual world should be structured as a diversified architecture of either contiguous or embedded subspaces, and to make exploration challenging, the passageways between these subspaces—doors, windows, tunnels, and hidden openings—should be difficult to find. Internalexploratory participation is particularly well suited to a type of narrative that I will call the "go through a portal and discover another world" story: down the rabbit hole or through the looking glass of Lewis Carroll's Wonderland, inside the wardrobe that leads to C. S. Lewis's Narnia, or up the fairy-tale bean stalk with Jack. This exploration cannot present danger, otherwise the destiny of the avatar would be at stake. It proceeds therefore at a leisurely pace, within the time of the virtual world, but not in a race against the clock.

Of the four modes of participation discussed in this chapter, internal-exploratory is the least common, at least in a pure form, because it imposes severe restrictions on the agency of the interactor. The internal-exploratory mode is best represented in early digital texts with limited technological resources, such as The Manhole (1988), an interactive environment designed by Robyn and Randy Miller, who later became famous as the authors of the Myst series of computer games. Structured as a series of still pictures activated by clicking on invisible hot spots, The Manhole invites the user to explore a fantastic world populated by strange creatures and full of secret passages that lead into new worlds. In contrast to standard computer games, The Manhole has no puzzles, no goals, no obstacles, and no endings: the user travels freely across its space, and the reward lies entirely in the journey. The network architecture of *The Manhole* prevents it from developing a sustained plot, but its individual screens are teeming with potential stories that kindle the imagination: a pink elephant rowing down a canal, or a walrus guarding a library full of books on subjects ranging from fantasy to deconstruction. Exemplifying the indeterminate mode of narrativity, The Manhole provides the illustrations, and challenges the user to create the stories.

Through its emphasis on travel, internal-exploratory participation lends itself particularly well to narratives that invest in the imaginative appeal of their spatial setting. This could be an electronic version of *Alice in Wonderland*, where Alice, the player's

character, would explore Wood inhabitants, overhear conversal unfolding of the story of Wood all narratives that foreground texploratory category. If Alice t tempt to fulfill a mission of som as is the case in the computer guser's participation will be interested.

Another type of digital text the mode is what Henry Jenkins can 126). This structure, which covereconstitute events that took plative threads. In a detective store these threads are the story of the tigation. The story of the murdefollows a fixed internal sequence tion is "written" by the actions facts in a wide variety of different virtual world in search of clues.

The Aristotelian plot of interp and resolution does not lend itse cause its strength lies in a precise prevents most forms of user initi implementation resides therefore user in the role of a semipassive type of production, the user wor ing the action from various point with the characters (who would computer-simulated actors), and sional word with them, but she (1986, 85) calls a "non-voting 1 interactive narrative is ever going of movies and drama, it will be a opens itself to the body of the sr design of a largely fixed narrative

External-Ontological Interactivit

In this type of text, the user play the strings of the entities that po selecting these entities, but not i sonal destiny of the avatar: actions tual world, looking into its nooks examining them, and looking for interesting, the space of the virtual iversified architecture of either conand to make exploration challenghese subspaces—doors, windows, hould be difficult to find. Internalcularly well suited to a type of narough a portal and discover another ole or through the looking glass of ide the wardrobe that leads to C. S. tale bean stalk with Jack. This exotherwise the destiny of the avatar herefore at a leisurely pace, within not in a race against the clock.

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character, would explore Wonderland, stumble into the lives of its inhabitants, overhear conversations, gather gossips, and watch the unfolding of the story of Wonderland like a live spectacle. But not all narratives that foreground the experience of space fall into the exploratory category. If Alice travels across Wonderland in the attempt to fulfill a mission of some significance for the virtual world, as is the case in the computer game American McGee's Alice, the user's participation will be internal and ontological.

Another type of digital text that relies on the internal-exploratory mode is what Henry Jenkins calls the embedded narrative (2004, 126). This structure, which covers any attempt by the interactor to reconstitute events that took place in the past, connects two narrative threads. In a detective story, the prime example of the genre, these threads are the story of the murder and the story of its investigation. The story of the murder is determined by the author and follows a fixed internal sequence, while the story of the investigation is "written" by the actions of the user, who may discover the facts in a wide variety of different orders, as he wanders across the virtual world in search of clues.

The Aristotelian plot of interpersonal conflict leading to a climax and resolution does not lend itself easily to active participation because its strength lies in a precise control of emotional response that prevents most forms of user initiative. Its best chance of interactive implementation resides therefore in a VR simulation that places the user in the role of a semipassive witness or minor character. In this type of production, the user would exercise her agency by observing the action from various points of view, by mingling corporeally with the characters (who would be played by synthespians, that is, computer-simulated actors), and perhaps by exchanging an occasional word with them, but she would remain what Thomas Pavel (1986, 85) calls a "non-voting member" of the virtual world. If interactive narrative is ever going to approach the emotional power of movies and drama, it will be as a three-dimensional world that opens itself to the body of the spectator but retains the top-down design of a largely fixed narrative script.

External-Ontological Interactivity

In this type of text, the user plays god to a virtual world. Holding the strings of the entities that populate this world, and sometimes selecting these entities, but not identifying with any of them, she specifies their properties, makes decisions for them, throws obstacles in their way, alters the environment, launches transforming processes, and creates events that affect the global evolution of the virtual world.

The prime example of external-ontological interactivity is the simulation game, whose representatives include Simcity, Simlife, Caesar, and The Sims (CD-ROM, single-player version).¹⁰ In these games, which exemplify the type of structure described above as emergent, players rule over a complex system, such as a city, an ant colony, an empire, or a family. The range of possible developments at any given moment depends on the possibilities of action offered by the various objects and individuals within the virtual world. For instance, a computer in *The Sims* affords two types of action: play games or look for a job. The choice of one of these affordances affects the life and the options of several members of the virtual world. In one possible scenario, the user may decide that Betty in The Sims will use the computer to get a job. When Betty earns money, she will be able to buy a wider variety of commodities, and this may affect Bob's feelings for Betty. The possibilities of action evolve during the run of the program, and since affordances are determined by the global state of the system, as well as by the nature of the objects, the user's choices will always produce a coherent narrative development.

Simulation games do not follow a scripted narrative path, but they do present a global design that gives a general purpose to the actions of the user. This built-in design is a broad evolutionary theme that allows a wide variety of particular instantiations: themes such as suburban life and the pursuit of happiness (*The Sims*), human development (*Babyz*), the management of a city (*Simcity*), or the building of civilizations (*Civilization*). But the user can sometimes subvert the built-in theme: *Sims* players have been known to create all sorts of catastrophes for their characters rather than supporting a crassly consumerist philosophy that makes happiness dependent on the accumulation of commodities. (I believe, however, that the game pokes fun at this philosophy rather than uncritically promoting it, for instance, by offering ludicrous objects for sale.)

Since evolution is a never-ending process, the narratives of this group never come to a resolution, unless this resolution is the total destruction of the system by a catastrophic event that the user cannot prevent. In *Simcity*, for instance, an earthquake could destroy

the town, and in *The Sims*, a fir catastrophic events, which are the limits of the power of the us world, but far from being omnip of the virtual world. In contrast laws are not spelled out to the discovered during play by interactions.

Because they are evolving ontological interactivity exist in act in a limited time span. In The ning and rules the life of the cha go to the bathroom at regular i world and the clock of the real v for instance, it may take ten min to manage twenty-four hours is ence between these two times pa distinction between "time of the ration." The temporality of the has only a limited time span to gets a job, the player must take h at eight o'clock to allow her to o work. If she misses the bus she n the clock to perform actions tha menu of possible options, such a rating the house. Whereas interr place in a time frame that I have interactor has a choice between a suspended time.

The external position of the world is suggested by a visual di above and at an angle, in a pers known as panoramic. In *The Siz* compromise between a plan view cal perspective and an elevation vispective. The panoramic map allow but its vertical projection prevent thereby offering an omniscient a that can only belong to a disembound, the user encounters no obstitute horizontally experienced space

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iding process, the narratives of this on, unless this resolution is the total catastrophic event that the user cantance, an earthquake could destroy the town, and in The Sims, a fire could kill the whole family. These catastrophic events, which are thrown in by the system, demonstrate the limits of the power of the user. She may play god to the virtual world, but far from being omnipotent, this god must accept the laws of the virtual world. In contrast to the rules of board games, these laws are not spelled out to the player before the game begins but discovered during play by interacting with the gameworld.

Because they are evolving entities, the worlds of externalontological interactivity exist in time, and the user must learn to act in a limited time span. In The Sims, a clock is continually running and rules the life of the characters. They must eat, sleep, and go to the bathroom at regular intervals. The clock of the virtual world and the clock of the real world do not run at the same pace; for instance, it may take ten minutes of the player's real-world time to manage twenty-four hours in the life of the Sims. The difference between these two times parallels the standard narratological distinction between "time of the narrated" and "time of the narration." The temporality of the virtual world means that the user has only a limited time span to perform certain actions. If Betty gets a job, the player must take her to the curb in front of her house at eight o'clock to allow her to catch the bus that will take her to work. If she misses the bus she may be fired. But the user can stop the clock to perform actions that necessitate the consultation of a menu of possible options, such as such as buying goods and decorating the house. Whereas internal-exploratory interactivity takes place in a time frame that I have described as leisurely, the external interactor has a choice between an inexorably running time and a suspended time.

The external position of the user with respect to the virtual world is suggested by a visual display that shows this world from above and at an angle, in a perspective typical of a type of map known as panoramic. In *The Sims*, for instance, the display is a compromise between a plan view of a house taken from a vertical perspective and an elevation view taken from a horizontal perspective. The panoramic map allows items to be easily recognized, but its vertical projection prevents objects from hiding each other, thereby offering an omniscient apprehension of the virtual world that can only belong to a disembodied eye. Floating high above the world, the user encounters no obstacles to navigation. In contrast to the horizontally experienced space of internal participation, which is structured as a collection of subspaces of problematic accessibility, the obliquely projected world of external participation can be easily explored by scrolling the display. The space of simulation games is not a series of problems to be solved, as it is in narratives with internal participation, but a container for objects capable of diverse behaviors, and its design is supposed to facilitate the manipulation of these objects.

Internal-Ontological Interactivity

Here the user is cast as a character situated in both the time and space of the virtual world. His actions determine the fate of the avatar, and by extension, the fate of the virtual world. Every run of the system produces a new life, and consequently a new life story for the avatar. This narrative is created dramatically, by being enacted, rather than diegetically, by being narrated.

If the mythical Holodeck of the TV series Star Trek could be put into operation, it would be the fullest possible implementation of internal-ontological interactivity. The Holodeck is a kind of VR cave, to which the crewmembers of the starship Voyager retreat for relaxation and entertainment. In this cave, a computer runs a threedimensional simulation of a fictional world, and the interactor becomes in make-believe a character in a digital novel. The plot of this novel is generated live, through the interaction between the human participant and the computer-created virtual characters. As Janet Murray writes: "The result is an illusory world that can be stopped, started, or turned off at will but that looks and behaves like the actual world. . . . The Star Trek Holodeck is a universal fantasy machine . . . a vision of the computer as a kind of storytelling genie in the lamp." It enables crewmembers to "enter richly detailed worlds . . . in order to participate in stories that change around them in response to their actions" (1997, 15).

As we wait for AI and VR technology to become sufficiently sophisticated to implement the Holodeck, we will have to satisfy our desire for internal-ontological participation in virtual worlds with screen-based projects that use the keyboard rather than the whole body as interface. At the present time, the closest to the Holodeck is *Façade*, an AI-based project in interactive drama by Michael Mateas and Andrew Stern that truly makes narrative action the center of interest because the user's participation is not motivated by winning a game. This project will be discussed in chapter 7. But

by far the most common form is represented by computer gandividuated character who must of danger. The best examples o shooters (Doom, Quake, Halfinspired by J. R. R. Tolkien's EverQuest, and Ultima Online)

The player of a game is usua suit of a goal to reflect on the tions, but when players describ computer game, their reports t (See chapter 8 for Espen Aarse Morrowind.) It may be objected the point of adventure/action ga played for the sake of solving p of refining strategic skills, and nities, and not for the purpose story. The drama of most games active participant; it is meant to narrativity were totally irrelevan would designers put so much eff interface? Why would the task of ing terrorists or saving the eart from outer space, rather than as ing targets with a cursor contro ty of action games functions as would call a "prop in a game of raison d'être of most games, espe on the physical skill of eye-hand important role as a stimulant for use lengthy film clips, during wh enrich the plot. Yet the fact that move control from the user to e further indication that interactiv the construction of narrative mea

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by far the most common form of internal-ontological interactivity is represented by computer games that project the player as an individuated character who must accomplish missions in a world full of danger. The best examples of this type of game are first-person shooters (Doom, Quake, Half-Life), and medieval fantasy games inspired by J. R. R. Tolkien's Lord of the Rings (Morrowind, EverQuest, and Ultima Online).

The player of a game is usually too deeply absorbed in the pursuit of a goal to reflect on the plot that he writes through his actions, but when players describe their sessions with this type of computer game, their reports typically take the form of a story. (See chapter 8 for Espen Aarseth's narrative of his adventure in Morrowind.) It may be objected that creating a narrative is not the point of adventure/action games. Computer games are mainly played for the sake of solving problems and defeating opponents, of refining strategic skills, and of participating in online communities, and not for the purpose of creating a trace that reads as a story. The drama of most games is only worth experiencing as an active participant; it is meant to be lived and not spectated. Yet if narrativity were totally irrelevant to the enjoyment of games, why would designers put so much effort into the creation of a narrative interface? Why would the task of the player be presented as fighting terrorists or saving the earth from invasion by evil creatures from outer space, rather than as "gathering points by hitting moving targets with a cursor controlled by a mouse"? The narrativity of action games functions as what Kendall Walton (1990, 21) would call a "prop in a game of make-believe." It may not be the raison d'être of most games, especially not of those games that rely on the physical skill of eye-hand coordination, but it plays such an important role as a stimulant for the imagination that many games use lengthy film clips, during which the player can only watch, to enrich the plot. Yet the fact that it is necessary to temporarily remove control from the user to establish the narrative frame is a further indication that interactivity is not a feature that facilitates the construction of narrative meaning.

Generally modeled after the nondigital role-playing games Dungeons and Dragons, worlds of this type almost invariably implement the archetypal pattern of the quest, as described by Joseph Campbell and Vladimir Propp. In a quest narrative, a hero is given a mission, passes many tests in order to fulfill this mission, and defeats a villain, thereby ensuring the triumph of good over evil. The main deviances from the archetype are the possibility for the hero to lose, the virtually never-ending character of the adventure, and an occasional dissociation of the hero-villain dichotomy with the forces of good and evil: the avatar of the player can be a bad guy, such as a hired killer or a car thief. As was the case with Propp's corpus of Russian fairy tales, individual games mainly differ from each other through the concrete motifs that flesh out the conventional structure. When quest games speak to the imagination, it is usually through motifs that express elemental fears and desires, as do fairy tales and other texts of popular culture. 11 Their lack of variety on the level of plot structure can be explained by the inherent difficulty to create truly interactive narratives, but, as Andrew Darley has observed, it also owes to the fascination of designers and customers with the spectacle of technology. As long as new games can offer better graphics, faster action, and more realistic representation of movement ("game physics"), why should developers bother to develop new narrative formulae? The game Doom III, released in 2004, is visually and kinetically far superior to its predecessors Doom I and II, and it induces a far stronger sense of horror (even some hard-skinned players find its dark corridors, repulsive monsters, and gory display of blood downright frightening), but the plot is basically the same. We may have to wait for the improvement of graphic representation to hit a ceiling to see game designers devote more attention to narrative.

No matter how the narrative pattern is thematically concretized, its progression depends chiefly on two types of action: moving around the virtual world and shooting. This feature may be attributed to a cultural fascination with violence, especially among teenage males, and to the reluctance of developers to move away from established audiences, but it also reflects the properties of the medium. Computer games offer two ways of performing actions: selecting them from a menu, which requires a stopping of the clock and a temporary de-immersion from the virtual world, and performing them within the gameworld by manipulating control devices, a much more immersive mode of operation, because it doesn't break the flow of the action. The first type dominates games with external interactivity, while the second type is the preferred mode in internal participation. Of all types of actions, none are better simulated by manipulating a control device than mov-

ing and shooting: the movement travel, and clicking a mouse or pates the pulling of a trigger. For a constant engagement with the tion must be frequent, and for actions must have an immediate than clicking and seeing nothing a direction, he sees his avatar me the sensation of a high degree of greater feeling of power because result of pulling the trigger: sha "fragged" bodies. It is not my in puter games; but the theme of efficiency the reactive nature of the service of the service

Ontological-internal interacti rality of the two preceding categ is exploring the world, suspend selection from a menu, and "rea when the player fights enemies. narrative themes operate in an a move the time of the virtual wor the player, since they deprive hi tion. The difference between tir time—what Jesper Juul (2004, 1 much smaller in games of interna approaching a 1:1 scale. It takes a mouse and to pull a trigger, v plant in a simulation game, as J process into an instantaneous ex sense of their size by making the reflect the speed of travel in rea months for an avatar to cross a other. On the basis of this speed cise "physical" measurement in they only exist as code whose i amount of real-world space.

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ing and shooting: the movements of a cursor on a screen imitate travel, and clicking a mouse or pushing a button on a joystick imitates the pulling of a trigger. For an action game to simulate life as a constant engagement with the world, the opportunities for action must be frequent, and for the game to be worth playing, the actions must have an immediate effect: nothing is more irritating than clicking and seeing nothing happen. When the player chooses a direction, he sees his avatar move immediately, and this provides the sensation of a high degree of control. Shooting gives an even greater feeling of power because of the instantaneous and dramatic result of pulling the trigger: shattered objects, gushing blood, and "fragged" bodies. It is not my intent to defend the violence of computer games; but the theme of shooting exploits with a frightful efficiency the reactive nature of the medium.¹²

Ontological-internal interactivity combines the types of temporality of the two preceding categories: leisurely time when the user is exploring the world, suspended time for actions that require a selection from a menu, and "real time," or "running clock time" when the player fights enemies. The cut scenes that reinforce the narrative themes operate in an ambiguous temporality: while they move the time of the virtual world forward, they suspend time for the player, since they deprive him of the opportunity to take action. The difference between time of the playing and represented time—what Jesper Juul (2004, 134) calls "mapping"—tends to be much smaller in games of internal participation than in god games, approaching a 1:1 scale. It takes about the same time to click on a mouse and to pull a trigger, while the construction of a power plant in a simulation game, as Juul observes, condenses a lengthy process into an instantaneous event. Online virtual worlds give a sense of their size by making the rate of progress across their space reflect the speed of travel in real geography: it may take several months for an avatar to cross a virtual world from one end to the other. On the basis of this speed, virtual worlds can be given precise "physical" measurement in terms of kilometers, even though they only exist as code whose inscription takes an infinitesimal amount of real-world space.

To give the user the sense of being inside the virtual world, games of this group represent space from a horizontal perspective, but to allow the player to plot his strategy, they may offer the possibility to switch between map view and horizontal view. In a world where the main activity consists of moving, geography must be interesting, and space will therefore tend to be organized into subspaces, as it is in the internal-exploratory group. But in contrast to purely exploratory texts, this diversified space will be full of dangers for the avatar. The preferred spatial structure of shooter games is the labyrinth. because its walls and blind corners allow enemies to hide. Many virtual worlds of this group present a symbolic structure reminiscent of the organization of space of archaic societies, as described by Mircea Eliade. The sacred and profane spaces of religious cosmology become an organization into safe and dangerous zones that may include healing houses for the wounded, shrines where players are protected from their enemies, areas designated for trade and areas designated for socializing, and terrifying sources of power at the center of the universe. It takes indeed a 570-page book to describe the symbolic geography of the online game EverQuest. Each region of its virtual world, Norrad, is described in terms of its dangers, benefits, legends, history, and system-generated characters that roam in the area.

Hybrid Categories

Narratology is essentially a taxonomical project, but most taxonomies have to deal with phenomena that do not fit neatly into clear-cut categories, and this one is no exception. Arranging the four types of interactivity on a wheel-shaped diagram (Figure 4) presents them as points on a continuum and makes room for hybrid forms that mediate between the pure types.

In the texts of the southwest corner, the user is clearly external to the virtual world, but the impact of her actions is debatable. Take the case of a story-tree that asks the user to decide whether a certain character should act like a hero or like a coward. Does the user's choice count as the exploration of a predefined narrative branch in a system designed by an author, or does the user decide the fate of the virtual world, here and now, by selecting one option rather than the other? The answer depends on whether or not the choice is blind, and whether or not the user has several shots at the system. If the text cannot be replayed (a purely theoretical possibility, since it is hardly ever implemented), and if it presents clearly defined options, the user will see herself as playing god to the virtual world, but if the choices are random, and the text can be played over and over again, allowing the textualization of all the possibilities, she may conceptualize her role as exploring a data-

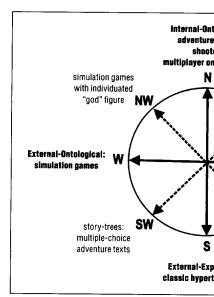


Figure 4. Types of interactivity

base. When the user identifies w happen in a *Choose Your Own Ac* will belong to the northeast corne

The northwest pole is represent ate the god figure of the external fate to his performance as manager Caesar, for instance, the user is the Simcity, the mayor of the city; a child. The mayor will be voted out the city does not please his constitiff the barbarians invade his empirito walk and talk if she is neglected are not truly internal to the virtual on the same plane as its regular me with them on a truly personal based users develop emotional relations proudly posting their picture on the

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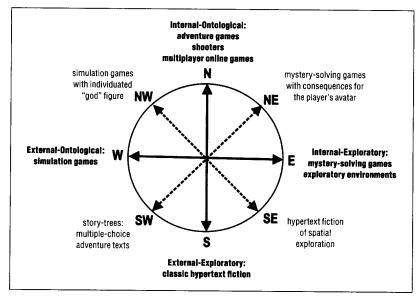


Figure 4. Types of interactivity

base. When the user identifies with the main character, as could happen in a Choose Your Own Adventures story, tree-shaped texts will belong to the northeast corner.

The northwest pole is represented by simulations that individuate the god figure of the external-ontological category and tie his fate to his performance as manager of the virtual world. In the game Caesar, for instance, the user is the ruler of the Roman Empire; in Simcity, the mayor of the city; and in Babyz, she has to raise a child. The mayor will be voted out of office if his administration of the city does not please his constituents, Caesar will be dethroned if the barbarians invade his empire, and the baby will never learn to walk and talk if she is neglected by her mother. But these avatars are not truly internal to the virtual world, because they do not exist on the same plane as its regular members, and they do not interact with them on a truly personal basis. (Babyz may be an exception: users develop emotional relations to their babies, to the point of proudly posting their picture on the Web.)

We have seen above that the main representatives of the internalexploratory category are texts that cast the user into the role of an investigator of past events. As long as the story of the investigation and the investigated story remain strictly separate, the role of the user is clearly exploratory, but when the result of the investigation has a lasting effect in the virtual world, the two narrative threads will merge into an ontologically meaningful development. This hybrid situation occupies the northeast corner of the diagram. In the game Myst, for instance, the user discovers events that took place in the past, but the story lines formed by these events extend into the present, and the user's actions determine both his own fate and the fate of the characters: in one ending, he frees the good wizard Atrus and imprisons his villainous sons in a book; in the other ending, he himself ends up as prisoner of the brothers. Another type of interactivity that occupies the northeast corner of the diagram is what I call fake ontological participation. Because interactivity depends on the execution of code, and because code is invisible, users can never be completely sure that the system truly listens to their input. In the Web-based narrative On-line Caroline, as Jill Walker has discovered (2004), the program creates a character who exchanges e-mail with the user, and the user is under the impression that his personal relation with Caroline will affect her behavior, but no matter what the user tells Caroline, her life story remains exactly the same.

At the southeast pole, finally, are texts that lend themselves to different acts of imagination. Depending on the propensity of the reader for immersion, she may see herself as located inside or outside the virtual world. Take, for instance, the case of Deena Larsen's Marble Springs, a hypertext that invites the reader to explore a Colorado ghost town. The reader navigates the textual network by navigating the map of the town or of the cemetery. If she clicks on a house on the city map, she gets a poem that relates to its female inhabitants; if she clicks on a gravestone on the cemetery map, she gets the inscription. Some readers will see themselves as the external operator of a textual machine, as they do in standard hypertexts, while others will identify with a traveler to Marble Springs. These readers will interpret the cursor on the screen as the representation of their virtual body in the virtual world.

Some Myths about Digital Narrative

If we compare the field of digital textuality to other domains in the humanities, its most striking feature is the precedence of theory over the object of study. Most of us read novels and see movies before we consult literary creseems safe to assume that a var Hypertext 2.0 before they react to take another example, we reality technology would mean fore VR became reality (if it is has put into circulation a numb Switching from the descriptive scriptive stance of poetics, I will warning against the uncritical

- 1. Digital narrative is abou give to the user, the more plea valuable, the textual experience a lesson from another field. It i mists that choice is good and m has recently come under fire. A a review of The Paradox of Ch Schwartz, "at some point there what to buy or what career to invest in that many people mak if they had fewer choices—or s all." In the domain of interacti choices is more likely to lead to sion with the missed opportunit tent sequences of events, than t and empowerment. The best p to place limits on the agency o periods of user activity and per rowing down the choices in the the successful assimilation of t games that allows players to resp situations.
- 2. Narrative can be produce of elements, and by permuting is possible to create a nearly in I call this idea the myth of the Luis Borges, in which the scruti the experiencer to contemplate the down to its most minute details. that expands into an infinity of

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before we consult literary criticism and cinema studies, but it seems safe to assume that a vast majority read George Landow's Hypertext 2.0 before they read any work of hypertext fiction. Or, to take another example, we read full descriptions of what virtual reality technology would mean for our lives and for art long before VR became reality (if it ever did!). This advance theorizing has put into circulation a number of myths about digital narrative. Switching from the descriptive stance of narratology to the prescriptive stance of poetics, I will conclude this chapter by issuing a warning against the uncritical acceptance of three of these myths.

- 1. Digital narrative is about choice, and the more choice you give to the user, the more pleasurable, or the more aesthetically valuable, the textual experience. Here digital narrative could learn a lesson from another field. It used to be an axiom among economists that choice is good and more choice is better, but this theory has recently come under fire. As Steven Perlstein (2004) writes in a review of The Paradox of Choice: Why More Is Less by Barry Schwartz, "at some point there gets to be so many options about what to buy or what career to go into or which mutual fund to invest in that many people make worse decisions than they would if they had fewer choices—or simply put off making a decision at all." In the domain of interactive narrative, an overabundance of choices is more likely to lead to confusion, frustration, and obsession with the missed opportunities, as well as to logically inconsistent sequences of events, than to give the user a sense of freedom and empowerment. The best protection against these dangers is to place limits on the agency of the user, either by orchestrating periods of user activity and periods of system control or by narrowing down the choices in the case of constant interactivity. It is the successful assimilation of this lesson by designers of shooter games that allows players to respond quickly and efficiently to new situations.
- 2. Narrative can be produced through a random combination of elements, and by permuting a finite set of textual fragments, it is possible to create a nearly infinite number of different stories. I call this idea the myth of the Aleph, after a short story by Jorge Luis Borges, in which the scrutiny of a cabbalistic symbol enables the experiencer to contemplate the whole of history and of reality, down to its most minute details. The Aleph is a small, bound object that expands into an infinity of spectacles. The experiencer could

therefore devote a lifetime to its contemplation. The kaleidoscopic effect of recombinant objects works very well with visual elements, because pictures do not need to represent anything, and to a certain extent with poetic language, 13 because the predominently symbolic and metaphorical meaning of poetry leaves much more interpretive freedom to the reader than texts whose meaning depends on chronological or logical sequence. Narrative not only relies on sequence; it also builds a literal, rather than symbolic, model of human experience. As an attempt to make sense out of life and to overcome the randomness of fate through purposeful action, this model simply cannot be generated through aleatory processes. The computer may throw in random events in a simulation game, but the response of the system to these events must be rational, if the run of the program is to be interpreted as a story.

3. Becoming a character in a story is the ultimate narrative experience. This idea is suggested by the Holodeck, whose simulation of Victorian novels was proposed by Janet Murray as a model of "the future of narrative in cyberspace." The viability of this model is questionable for a number of reasons: technological, algorithmic, but above all psychological. What kind of gratification will the experiencer receive from becoming a character in a plot patterned after a novel or drama? In the scenario discussed by Murray, Kathryn Janeway, the commander of the starship Voyager, sneaks into the Holodeck and becomes Lucy, the governess of the children in an aristocratic household. Lucy falls in love with the father of the children, Lord Burley, and they exchange passionate kisses, but the very responsible Kathryn realizes that this love for a virtual human is detrimental to the fulfillment of her duties in the real world, and she eventually orders the computer to delete the character. It is as if narrative, whether print or digital, were only good for those readers who throw the text away midway though their reading.

The personal experience of many fictional characters is so unpleasant that users would be out of their mind—literally as well as figuratively—to want to live their lives in the first-person mode. If we derive aesthetic pleasure from the tragic fate of literary characters such as Anna Karenina, Hamlet, or Emma Bovary, if we cry for them and fully enjoy our tears, it is because our participation in the plot is a compromise between identification with the character and distanced observation. We simulate mentally the inner life of these characters, we transport ourselves in imagina-

tion into their mind, but we re of being external witnesses. B Star Trek Holodeck, which is o the interactor experiences emo concept proposed by Kendall V every novel can be successfully character and consequently not the first-person perspective of in would we want to share the subj Emma Bovary, Gregor Samsa in Anna Karenina, or would we ra slaying hero of Russian fairy ta Potter, and Sherlock Holmes? If ond list, this means that we pre but active character whose partic of emotional relation to other c ing a world, solving problems, pe against enemies. There may be a overwhelmingly favor certain typ interactive narrative wants to exp repertory of games and develop truly poignant experiences, it ma to a largely observatory role, rai role of the experiencer.

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tion into their mind, but we remain at the same time conscious of being external witnesses. But in the interactive drama of the Star Trek Holodeck, which is of course an imaginary construct, the interactor experiences emotions "from the inside," to use a concept proposed by Kendall Walton (1990, 28-29). Just as not every novel can be successfully adapted to film, not every type of character and consequently not every type of plot lends itself to the first-person perspective of interactive drama. Given the choice, would we want to share the subjectivity of somebody like Hamlet, Emma Bovary, Gregor Samsa in The Metamorphosis, Oedipus, and Anna Karenina, or would we rather enter the skin of the dragonslaying hero of Russian fairy tales, Alice in Wonderland, Harry Potter, and Sherlock Holmes? If we pick a character from the second list, this means that we prefer identifying with a rather flat but active character whose participation in the plot is not a matter of emotional relation to other characters but a matter of exploring a world, solving problems, performing actions, and competing against enemies. There may be a good reason why computer games overwhelmingly favor certain types of plot and user experience. If interactive narrative wants to expand the rather limited emotional repertory of games and develop complex characters who undergo truly poignant experiences, it may have to limit user participation to a largely observatory role, rather than placing the user in the role of the experiencer.

Interactive Fiction and Storyspace Hypertext

We all know that computers are programmable machines. This means, technically, that they execute commands, one after the other, in a tempo controlled by the pulses of an internal clock. This also means, in the domain of artistic expression, that the behavior of digital objects is regulated by the invisible code of a program. This program often plays a double role: it presides over the creation of the text, and it displays it on the screen. If we regard dependency on the hardware of the computer as the distinctive feature of digital media, then the various types of text-creating and textdisplaying software (also known as "authoring systems") should be regarded as the submedia of digitality. It is evident that developments on the level of hardware had a crucial impact on the features of digital texts: for instance, faster processors and expanded storage capabilities allowed the integration of text, image, and sound, while the creation of large computer networks allowed communications between multiple users and the collaborative construction of the text. But the form and content of digital texts, as well as the reader's experience, are also affected by the underlying code.

In this chapter and the next, I propose to revisit the evolution of digital narrative over the past twenty-five years, presenting it as the story of the relations between software support and textual products and asking of each authoring system: what are its special affordances; and how do these affordances affect the construction of narrative meaning? I will limit my investigation to texts composed by individuals or small groups, as opposed to texts produced

by corporate teams working wit I will ignore commercial video g domains of narrative activity in

In chapter 5 I define four basic activity / reactivity, volatility of i nels, and networking, singling or nent. A text that takes advantage of one or more of these propertie dium. This attention to the prope directions: starting from an idea will best serve this idea; or star what can I do with it. The secon because very few people are prof With "old media" the artist can lished tradition, but with recently of the language of the medium (o of artistic activity. But whether of dium is ultimately a value judgm servation. This judgment acknow an original experience that cannot dium, an experience that makes t Thinking with the medium is not all the features offered by the autl promise between the affordances of narrative meaning. Nor is thinkin with thinking about the medium, rently fashionable habit of sprinkl comments on the nature of digital thinks with its medium does not h inspires readers to do the thinking

Interactive Fiction

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by corporate teams working with a large budget. This means that I will ignore commercial video games, one of the most productive domains of narrative activity in digital media.

In chapter 5 I define four basic properties of digital media: interactivity / reactivity, volatility of inscription, multiple sensory channels, and networking, singling out interactivity as the most prominent. A text that takes advantage in a narratively significant way of one or more of these properties is a text that thinks with its medium. This attention to the properties of the medium can go in two directions: starting from an idea and looking for the medium that will best serve this idea; or starting from a medium and asking: what can I do with it. The second direction is the most common because very few people are proficient in more than one medium. With "old media" the artist can seek inspiration from an established tradition, but with recently developed media, the discovery of the language of the medium (or its invention) is an integral part of artistic activity. But whether or not a text thinks with its medium is ultimately a value judgment rather than an objective observation. This judgment acknowledges the text's ability to create an original experience that cannot be duplicated in any other medium, an experience that makes the medium seem truly necessary. Thinking with the medium is not the overzealous exploitation of all the features offered by the authoring system but an art of compromise between the affordances of the system and the demands of narrative meaning. Nor is thinking with the medium synonymous with thinking about the medium, a formula that describes the currently fashionable habit of sprinkling digital texts with theoretical comments on the nature of digital textuality. A work that truly thinks with its medium does not have to think about it, because it inspires readers to do the thinking themselves.

Interactive Fiction

The first narrative genre that grew and ran exclusively in a digital environment was a hybrid of game and literature known as Interactive Fiction (henceforth abbreviated as IF). The classics of the genre are the games produced by the now defunct company Infocom, especially the Zork adventures (1980), but the literary minded will mostly remember Mindwheel (1984), a so-called electronic novel written by the poet Robert Pinsky. Born in the early eighties, when personal computers first made their appearance, IF is a dialogue system in which the user, manipulating a character (henceforth referred to as the avatar), interacts with the machine not through the selection of an item from a fixed menu but through a relatively free production of text: the user can type whatever he wants, though the parser associated with the system will understand only a limited number of verbs and nouns. Nick Montfort defines interactive fiction as "a program that simulates a world, understands natural language text from an interactor, and provides a textual reply based on events in the world" (2004, 316). "In this genre of fiction," says the Web site of Inform, the authoring system most commonly used nowadays for the production of IF, "the computer describes a world and the player types instructions like touch the mirror for the protagonist character to follow; the computer responds by describing the result, and so on until a story is told."

All narratives can be said to describe a world, but the engine that operates IF goes one step further, in that it not only evokes a world through visible text but also constructs a productive model of this world through computer-language statements that the player never gets to see. These statements specify the general laws that define the avatar's range of options and determine the results of his actions. For instance, if Coca-Cola is described as both liquid and toxic in the computer's world-model, and if the avatar drinks a can of Coke, the action will result in his death. When the player takes an action, the system updates its model of the current state of the fictional world, for instance, by canceling the attribute "alive" of the avatar after he ingests poison. When the attributes of an object change, so do the various actions to which the object lends itself. Characters, for instance, are objects linked to scripted behaviors that enable them to move, to talk, or to die. When their attribute "alive" is turned off, their affordances are dramatically altered: their corpse can still be seen, picked up, or moved around by the player, but they are no longer able to act on their own. The system is a simulation, rather than a mere world-description, because the world-model allows not just one but a large number of different narratives to unfold. Video games added sensory channels to IF, and they allowed users to interact in real time rather than in suspended time through keyboard input that simulates physical action, but they owe much of their popularity to a common narrative formula, and they operate according to the same principles: building a dynamic model of a fictional world.

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The interactive fiction engine rative. The first, and most wide quest, a type that also dominate archetypal pattern, the player-he on a journey through the fictio various places and passes various information gathered along the v

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The coherence of the stories generated by the system is guaranteed by the world-rules, and by the fact that every episode involves the player's character. When the world-rules are inconsistent with each other, or with common world knowledge, the narrative becomes illogical or unpredictable. For instance, if Coca-Cola is not defined as liquid, the system will block the avatar's attempt to imbibe the substance with the message "you cannot do that." In a standard narrative there is no need to mention that Coke is liquid, because the reader will make the inference on the basis of real-world experience; but in IF, every relevant property must be specified in the invisible code, since the proper development of the narrative depends as much on the knowledge-base of the computer as on the reader's inferential capabilities.

The interactive fiction engine supports two main types of narrative. The first, and most widely represented, is the puzzle-based quest, a type that also dominates the video game industry. In this archetypal pattern, the player-hero receives a mission and sets out on a journey through the fictional world, during which he visits various places and passes various tests with the help of objects or information gathered along the way.

The importance of travel across space in the quest narrative means that the design of this type of IF begins with the creation of a geography made up of distinct sites (or "rooms," in the jargon) connected by a network of passageways. As Henry Jenkins observes: "Game designers don't simply tell stories; they design worlds and sculpt space" (2004, 121). The underlying map of the fictional world specifies what sites are adjacent to every location, and what objects are contained in the various areas. From the cave of the robbers, for instance, it may be possible to go east to the forest, or to crawl west through a narrow shaft to the secret room that holds the treasure, but the player cannot go through the wall to the north or to the south unless she picks up a magic pebble on the floor of the cave. To play the game efficiently, the player must construct a mental map, and sometimes a graphic map, of the fictional world. The various locations within game geography are usually associated with certain objects, some useful to the quest, the others false leads or mere decoration. The narrative logic of IF and of computer games in general is closer to the mode of operation of detective novels than to the logic of drama, in that a gun shown hanging on the wall will not necessarily fire, contrary to Chekhov's

prescription for a well-constructed play. In a game narrative, it is indeed part of the player's task to sort out what will fire and what will not.

Though the world-model allows different narratives to unfold in principle a new one for each game-session—these narratives are not all equally satisfying to the player: some end with the fulfillment of the mission, others lead to the death of the avatar. To parody Tolstoy, we can say that the unhappy narratives are unhappy in many different ways, while the happy narratives all follow the same route. It is, however, important to distinguish the variable stories created by the player's actions from the predetermined "master narrative" (or narratives) written into the system as the solution(s) of the game. As P. Michael Campbell argues (1987, 82), the variable stories of the avatar's life differ from each other through what Roland Barthes (1977) calls "satellite" elements, but they all traverse the same "kernels." Whereas one player will make ten unsuccessful attempts to open the door that leads to the treasure, another will use the right tool right away. The adventures of these two players (or rather, of their avatars) in the gameworld will produce different sequences of events and bring different text to the screen, but both players will eventually perform the same actions to complete the master plot. As Nick Montfort observes, "winning" is getting the whole story; "losing" is causing the story to end prematurely (online, 6). The master plot thus functions as the player's reward for allowing his avatar to fulfill his mission. Whether the player wins or loses, however, the story achieves closure when the system is no longer able to modify the state of the fictional world (Montfort online, 11).

Reading (and playing) for the master plot is not the only way to approach IF, or computer games in general. For the true connoisseur, one of the special pleasures of the genre lies in trying to evade the control of the game-designer, in the best tradition of deconstructive reading. A world-model in which every law, as well as every property of every object, must be specified is bound to present inconsistencies and fatal omissions. The subversive reader will engage in an active search for these bugs, in the hope of coaxing unplanned stories or delightful nonsense out of the system. Espen Aarseth (1997, 123–24) describes a particularly amusing bug in Marc Blank's *Deadline* (1982), a mystery story in which the player must find the murderer of a wealthy businessman, Mr. Robner. If

the player maliciously decides t system will forget that he is d strike up a conversation with player to arrest Mr. Robner fo cient evidence, but if the player declare the mystery solved and designers may of course anticip purposefully introducing intere reading into the program. As game master in Pinsky's Mind reader from his quest and to o chatting with an entertaining b the former second baseman for Mindwheel, . . . the 'misreadin what incorporated into the text. the story will play along" (1987

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the player maliciously decides to interview Mr. Robner himself, the system will forget that he is dead, and the player will be able to strike up a conversation with him. The system will not allow the player to arrest Mr. Robner for his own murder, invoking insufficient evidence, but if the player shoots Mr. Robner, the system will declare the mystery solved and will send the player to jail. Clever designers may of course anticipate the reader's subversive game by purposefully introducing interesting bugs or opportunities for misreading into the program. As P. Michael Campbell observes, the game master in Pinsky's Mindwheel tries his best to distract the reader from his quest and to coax him into spending more time chatting with an entertaining bum who happens to be Gil Hodges, the former second baseman for the Brooklyn Dodgers. "Here, in Mindwheel, . . . the 'misreading' process has been at least somewhat incorporated into the text. It's OK to play around in the story; the story will play along" (1987, 79).

By inviting the user to play with the system, rather than focusing exclusively on advancing in the game—a contrast that I will describe in chapter 8 as paidia versus ludus—Mindwheel anticipates the second form of IF narrative: a conversation with a system-generated character (chatterbot, in the jargon) reminiscent of ELIZA, the landmark AI program that began its distinguished psychoanalytical career in 1966. In this type of IF there are no puzzles and no geography: the entire action takes place in the same room, and the only problem to be solved is eliciting interesting confessions from the character. Narrative in these texts appears on two levels: one constituted by the stories told by the participants-mostly the character but occasionally the player—during their conversational turns, and the other created by the evolution of the relations between the player and the character in the course of the exchange.

One of the best examples of this type of IF is Emily Short's Galatea. In this text, you play the role of a visitor to an art gallery who comes across a statue by the famous Greek sculptor Pygmalion.1 According to legend, Pygmalion fell in love with Galatea, and in answer to his prayers Aphrodite gave life to the statue. But not in Short's version: here Pygmalion loved the lifeless statue, but he is upset when Galatea wakes up because she is no longer a passive (sex?) object. Frustrated in his desire to possess her entirely, he sells her to a collector and later commits suicide. Out of this common narrative core, the text develops several

different stories. In one version Galatea confesses her unhappy love for Pygmalion; in another, she plays psychoanalyst to the player, like her model ELIZA; in yet another, the player tells her that she is an AI-created agent, and she is so mad at being called a machine that she strangles him; in still another version, a spoof of Internet romances, the player discovers that she is an avatar manipulated by a rather dumpy female who inspires none of the feelings that the player experiences for the beautiful statue. (This is only a partial list.) Winning in this literary game means unraveling one of the stories written into the system and reaching the words "the end," but there is considerable pleasure in just conversing with Galatea, for she has a lot to say about important subjects: love, art, the gods, feminism, and of course herself. (In one of the stories, she can even be made to be preoccupied with something other than her own person!)

Getting the statue to tell stories is not an easy task, because the player must formulate queries in a way that will be understood by the parser. In the ELIZA program, users could type whatever they wanted, and Eliza always had a canned response, though these responses were rarely to the point: the chatterbot just grabbed a keyword from the user's input and built it into a sentence of her own. When she was at a loss for a response, she turned the player's input into a question. It was left to the user's imagination to make the conversational inferences that would lend coherence to the exchange. In Galatea, the parser accepts only a small number of queries, but this limitation pays off in two ways: it allows the system to provide much more relevant answers than ELIZA could offer; and it also makes it possible to keep track (at least to some extent) of the flow of the conversation. The same input by the user will elicit different reactions from Galatea, depending on what mood she is in—a mood determined by the user's previous actions. Most attempts to get her to kiss you will fail:

PLAYER: Galatea, kiss me SYSTEM: Either she doesn't hear the suggestion, or she deems it unworthy of response

But if you have properly courted her, you will get your reward, though it may not be clear to you why Galatea cooperates in one case and refuses to come down from her pedestal in the other: statues (especially statues of beautiful women) are unpredictable!

PLAYER: Galatea, kiss me SYSTEM: She turns so that she gaze, smoky eyes, brows pa her more beautiful angle, we eyes meet yours, a swift flic your shoulder for support,

PLAYER: Galatea, come down

SYSTEM: "Er ...?"

After a moment you disentang on," you say. "There are th is not the place." ***The End***

Another difference between makes no assumptions about narrative-oriented program, so user within the developing plantial his attempts to receive a kiss of the dumpy female who speaks most versions as male, though bility of a queer reading. The evident when you try to tell so and the system rewords and ex-

PLAYER: tell parents

SYSTEM: "My parents died whe I don't remember them well played the violin, and I remefor a Scottish dance group. S go, but she stopped to play o she left."

A pause. "We didn't see her aga she's already guessed as muc.

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PLAYER: Galatea, come down

SYSTEM: "Er ...?"

PLAYER: Galatea, kiss me

SYSTEM: She turns so that she is looking at you straight on—level gaze, smoky eyes, brows pale and washed out in the light. Not her more beautiful angle, which might be why she avoids it. Her eyes meet yours, a swift flicker of darkness. She puts a hand on your shoulder for support, leans down-

After a moment you disentangle your fingers from her hair. "Come on," you say. "There are things we should talk about, and this is not the place."

The End

Another difference between Galatea and ELIZA is that ELIZA makes no assumptions about your identity, while Galatea, a narrative-oriented program, scripts the role and persona of the user within the developing plot. Through his gazing at Galatea, his attempts to receive a kiss from her, his dejection when he sees the dumpy female who speaks through her, the user is projected in most versions as male, though I don't want to exclude the possibility of a queer reading. The scripting of the user is particularly evident when you try to tell something about yourself to Galatea, and the system rewords and expands your query:

PLAYER: tell parents

SYSTEM: "My parents died when I was fairly young," you say. "So I don't remember them well. Mostly just images. My mother played the violin, and I remember her getting ready to go play for a Scottish dance group. She was all dressed up and about to go, but she stopped to play one tune for me and my sister before she left."

A pause. "We didn't see her again, though something tells you she's already guessed as much."

Though Galatea is not really an AI program and stands little chance of winning the Turing award, the system can sustain a remarkably coherent conversation if the user cooperates. ELIZA always had a response in stock, because the program picked words from the user's input or abruptly changed the subject, but Galatea, a much more discriminating conversationalist, limits her responses to relevant topics. The best way for the human user to get Galatea

to talk is to adopt ELIZA's own strategy: choose a key word from the statue's previous turn and ask her about it. By selecting only current topics, this approach respects the philosopher H. P. Grice's cooperation principle for conversation: "Make your conversational contribution such as required, at the stage at which it occurs, by the accepted purpose or direction of the talk in which you are engaged" (Grice 1975, 47). If you fail to focus your contributions on relevant topics, you may get the conversation-killing response: "Galatea doesn't know what you are talking about." This can lead to humorous effects, for instance, when you ask her about truth.

For the narratologist, IF is a gold mine of illocutionary situations, discourse modes, and interplay of diegetic levels that expands significantly the technical repertory of language-based narrative. Usually told in the second person and in the present tense, IF is one of the rare narrative forms where the use of "you" enters into a truly dialogical rather than merely rhetorical relation with an Other, and where "present" denotes narrow coincidence between the time of the narrated events and the time of the narration. Rather than imaginatively preexisting the act of narration, the events of the fictional world are made to happen at the very moment of their description through the performative force of the discourse that appears on the screen.

The most distinctive narratological features of IF, when compared to either print narrative or to the other digital forms discussed in this chapter, is the construction of the story through a movement that leads in and out of the diegesis—in and out of the fictional world. Standard narrative fiction adopts a unified, world-internal point of view. But in IF, some utterances can be attributed to a narrator situated within the fictional world, for instance:

PLAYER: Kill Mr. Robner

SYSTEM [as narrator]: With a lethal blow of your hand, Mr. Robner falls dead. Your mind becomes confused amidst strange screaming, yelling, and the pangs of your conscience. "How could I have done it?" you ask yourself, as you hear the distant sound of police sirens. Sergeant Duffy and two other officers enter and grab you rather unceremoniously.

(Mark Blank, Deadline; quoted from Aarseth 1997, 123-24)

while others (marked in italics in the example below) represent an external voice, the voice of the system that produces the story in collaboration with the player:

SYSTEM [as narrator]: A plain r near the alley's end. It's firm

PLAYER: Open door

SYSTEM: You don't see how.

PLAYER: Scream in despair.

SYSTEM: That's not a verb I rec (From Plotkin, Spider and Web

These interventions of the syster processed. In this example the stepping out of the fictional word Galatea, the problem can be having the misunderstanding as par may simply say "I don't understate stepping out of role, or the reporturned over to a narratorial voice you are talking about" (Galateaning involves the character and the in the fictional world, while in the cated on the level of the real-world and the game.

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SYSTEM: Interrogation chamber | facing a man behind a desk].

SYSTEM [as character]: You're go got through that door. Do you PLAYER [to the character]: Yes.

SYSTEM [as narrator]: The man n the least important detail.

(From Plotkin, Spider and Web)

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SYSTEM [as narrator]: A plain metal door faces you to the east, near the alley's end. It's firmly shut.

PLAYER: Open door

SYSTEM: You don't see how. PLAYER: Scream in despair.

SYSTEM: That's not a verb I recognize.

(From Plotkin, Spider and Web)

These interventions of the system all concern input that cannot be processed. In this example the unrecognizable verb is signaled by stepping out of the fictional world; but in a dialogue system such as Galatea, the problem can be handled intradiegetically by presenting the misunderstanding as part of the conversation. The character may simply say "I don't understand what you are saying" without stepping out of role, or the report of the miscommunication can be turned over to a narratorial voice: "She clearly doesn't know what you are talking about" (Galatea). In this case the misunderstanding involves the character and the player's avatar, and it takes place in the fictional world, while in the Spider and Web example it is located on the level of the real-world interaction between the player and the game.

A similar differentiation between intradiegetic (world-internal) and extradiegetic (world-external) utterances can be found in the player's input. When the player dialogues with a character, he speaks in the name of his avatar within the fictional world, and his input is an integral part of the narrative. For instance:

SYSTEM: Interrogation chamber [You are imprisoned in a chair, facing a man behind a deskl.

SYSTEM [as character]: You're going to start by telling me how you got through that door. Do you understand me?

PLAYER [to the character]: Yes.

SYSTEM [as narrator]: The man nods briefly—a man satisfied with the least important detail.

(From Plotkin, Spider and Web)

On the other hand, when the player makes his avatar perform an action, usually through a two-word sentence, his input is not treated by the system as part of the narration but as a command external to the text. Rather than telling the story himself, the player dictates to the system the development of the story, as would a child asking a parent: "Tell me a story about a unicorn that marries a dragon." The system fulfills the command by expanding the player's input into a more vivid description of the event, and by detailing its consequences:

PLAYER [to the system]: Kiss Gil.

System [as narrator]: You purse your sensuous lips and give one of the bums a medium-long, fairly wet kiss.

Fine—while your civilization totters on the brink of utter destruction, you managed to kiss, in splendid fashion, one of the bums but your quest for WHEEL OF WISDOM has not advanced.

(From Pinksy, Mindwheel, quoted from Campbell 1987, 78)

Much, arguably too much, has been made of the creative role of the reader in digital environments. The fact that the system of IF rewrites most of the player's input seriously dampens the claim that interactivity turns the reader into a coauthor: even though the player interacts through language, most of her contributions are treated as paratext, and she does not participate directly in the writing process.

Storyspace Hypertext

In the late 1980s two factors contributed to the commercial demise of interactive fiction.² For lovers of games, the fatal blow was dealt by the development of graphic interfaces. The textual screen of the earlier *Zork* episodes looked rather bleak, compared to the visually rendered gameworld, the film clips, and the talking characters of the later installments. Meanwhile, for lovers of literature, IF was out staged by hypertext, a new digital genre that burst onto the scene with a blaze of theoretical publicity. How could a mere game compete in intellectual sophistication with a genre that was heralded as "a vindication" (Bolter 1992, 24) of the ideas of Barthes, Foucault, Derrida, Deleuze, Guattari, and Kristeva on the nature of textuality?³

Most of us associate digital textuality with hypertext, and most of us associate hypertext with texts composed from the late eighties to mid-nineties with the authoring program Storyspace: works such as Michael Joyce's afternoon: a story, Stuart Moulthrop's Victory Garden, and Shelley Jackson's Patchwork Girl, all sold by Eastgate Systems. The developers of Storyspace were Jay David Bolter, a classics scholar turned media theorist; Michael Joyce, a novelist; Mark Smith, a programmer; and Mark Bernstein, the owner of

Eastgate Systems. The program text in mind, and for many rea the canonical form of hypertex extent Victory Garden and Pat the classics of the genre. But St as a tool for the construction of the developers was the vision of who coined the term "hyperte giant computer network called of texts would be gathered and only facilitate the retrieval of de creative thinking by blazing asso Xanadu was going to be "a un other data may be mapped" (qu vision eventually came to life as linking system that Nelson had: ticated and versatile than the htt and Montfort 2003, 441).4

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Eastgate Systems. The program was designed with a certain type of text in mind, and for many readers this model has come to pass as the canonical form of hypertext fiction: afternoon, and to a lesser extent Victory Garden and Patchwork Girl are indeed regarded as the classics of the genre. But Storyspace was not exclusively meant as a tool for the construction of literary texts. A major influence on the developers was the vision of Ted Nelson, a computer scientist who coined the term "hypertext" in 1965. Nelson dreamed of a giant computer network called Xanadu, through which millions of texts would be gathered and interlinked. These links would not only facilitate the retrieval of documents; they would also promote creative thinking by blazing associative trails through the database. Xanadu was going to be "a universal data structure to which all other data may be mapped" (quoted by Bolter 1991, 102). Nelson's vision eventually came to life as the World Wide Web, though the linking system that Nelson had in mind for Xanadu is more sophisticated and versatile than the html links of the Web (Wardrip-Fruin and Montfort 2003, 441).4

In keeping with Nelson's encyclopedic vision, the authors of Storyspace envisioned the program as a tool for the organization of complex networks of ideas. Since the units of Storyspace work best with relatively small chunks of text, Storyspace projects tend to require vast systems of links and nodes. To take an extreme example, Stuart Moulthrop's hypertext Victory Garden has no less than 993 nodes (lexia, in the jargon) connected by 2,804 links—far more than even the most dedicated reader will be able to visit in a reasonable time. This level of complexity would not have been practically feasible without the feature of the bookmark, which allowed users to save readings.

Compared to the Inform engine, Storyspace is a very simple program. There is no need to write code, and the composition process is only slightly more complicated than writing with a word processor. While Inform fictions enable the reader to communicate with the machine through language, Storyspace responds exclusively to the clicking of the mouse.⁵ And while Inform constructs a world on the basis of rules that can be regarded as a rudimentary artificial intelligence component (it knows, for instance, where the avatar is in the fictional world and what objects he is carrying), Storyspace limits its operation to the mechanical combination of textual fragments, without any knowledge of their content. Instead

of keeping an internal representation of the evolving state of the fictional world, and of sifting a database of logical rules to decide what episode can follow another, Storyspace only needs to perform jumps to certain memory addresses and to display their data when the user clicks on a word designated as link. This makes Storyspace hypertexts much more deterministic in their mode of operation than interactive fiction.

A Storyspace hypertext is a network of links and nodes, also called lexia. The lexia correspond to units of text, the digital equivalent of the page, though the program also allows nodes to be filled with graphic and sound files. But multimedia capabilities were very limited in the early versions of Storyspace, and the classic hypertexts make little or no use of pictures. afternoon, for instance, is entirely verbal. When the user clicks on a link, the system displays a new page on the screen. Since there are usually several links on a page, the reader can activate several different lexia, which means that the order of presentation of the lexia is variable. This property of hypertexts is generally known as nonlinearity, though multilinearity would be a better term, since the reader's choices inevitably result in a sequential order. In most hypertexts the words that serve as anchors to the links are marked with special fonts, to make them visible to the reader; but this feature is optional. In afternoon, for instance, the links remain hidden. This turns the reader's exploration of the text into a blind navigation, or into a search for Easter eggs-the Easter eggs of what Joyce calls "the words that yield."

One of the most distinctive features of the Storyspace system is the possibility of placing conditions on the activation of links. This feature, known as guard field, prevents a link from being followed until a specific node has been visited. The use of guard fields enables authors to exercise a secret control over the itinerary of the reader through the text, but this control is always limited, because the networks are far too large, and the links far too numerous, for the designer to take into consideration all the possible actions of the reader. A good example of a clever use of a guard field is found in afternoon: as J. Yellowlees Douglas observes (2000, 100), readers cannot reach a lexia that suggests the narrator's responsibility for the accident that (maybe) killed his son and ex-wife before they visit another lexia that describes a therapy session with a psychologist. This sequence suggests that the dialogue with the therapist unlocked guilt feelings in the narrator or led to a more lucid self-awareness.

To help authors keep the con trol, Storyspace generates a ma state of the developing network finished products, for instance available to the reader as part o afternoon, keep the map hidden enables the reader to bypass t author. In Patchwork Girl, you on the map by clicking on its i Storyspace hypertexts are mu on a screen, maps cannot be di represent subsections of the te best when the text is structure generated maps that appear as that they are always available externally produced maps (art In this case again, clicking on take the reader to the correspo are harder to consult than the s

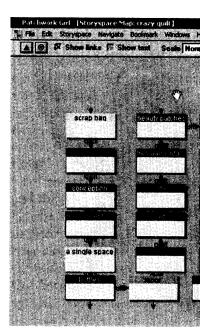


Figure 5. Storyspace map: the "Crazy Q Girl. Reproduced by permission of Easte

tion of the evolving state of the atabase of logical rules to decide Storyspace only needs to perform es and to display their data when ed as link. This makes Storyspace istic in their mode of operation

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To help authors keep the complexity of the database under control, Storyspace generates a map (Figure 5) that shows the current state of the developing network of links and nodes. Some of the finished products, for instance Patchwork Girl, make these maps available to the reader as part of the interface, while others, such as afternoon, keep the map hidden. The possibility to consult the map enables the reader to bypass the system of links designed by the author. In Patchwork Girl, you can indeed reach any node visible on the map by clicking on its image. But because the networks of Storyspace hypertexts are much larger than what can be shown on a screen, maps cannot be displayed in their totality, unless they represent subsections of the text. The map idea works therefore best when the text is structured in layers. In addition to systemgenerated maps that appear as part of the interface (which means that they are always available), Storyspace hypertexts may place externally produced maps (artworks) within one of their nodes. In this case again, clicking on the various items on the map will take the reader to the corresponding area in the text. These maps are harder to consult than the system-generated maps, because the

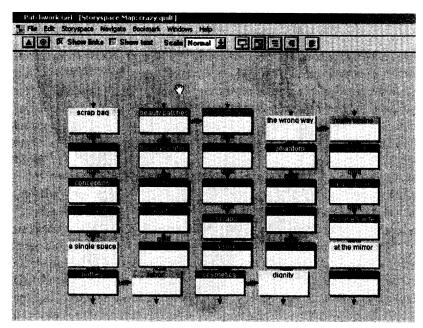


Figure 5. Storyspace map: the "Crazy Quilt" section of Shelley Jackson's Patchwork Girl. Reproduced by permission of Eastgate Systems Inc. http://www.eastgate.com.

reader must first find the node in which they are contained, but their function is usually more emblematic than navigational: most of them provide an image of the text that fixes its identity in the mind of the reader. In *Victory Garden*, the "artwork" map looks like a garden with benches and paths; in *Patchwork Girl* (a text that includes both system-generated and artwork maps), like an anatomical drawing of the brain (Figure 6); and in Deena Larsen's *Marble Springs*, like the plan of the Colorado town whose collective story is told in the text.

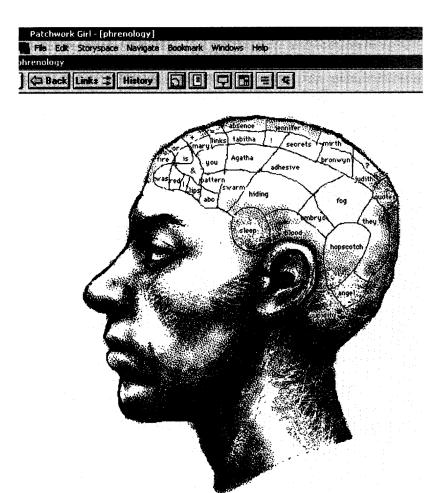


Figure 6. A non-system-generated map for the "Phrenology" section of *Patchwork Girl*. Reproduced by permission of Eastgate Systems Inc. http://www.eastgate.com.

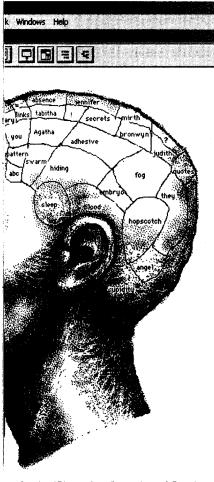
The maps of the Storyspace to come the most lasting legacy of gested by its name: the conceptuin terms of spatial metaphors, such of Forking Paths. Let me take a conference of Garden of Forking Paths, which conference that only hyper forking Paths" is not only the title title of a novel described in the strefers to branches in time and not

In all fictional works, each time a alternatives, he chooses one and el of Ts'ui Pên, he chooses—simulta in this way, diverse futures, dive proliferate and fork. Here, then, contradictions . . . In the work of [of any action] occur; each one is forkings. Sometimes the paths of ample, you arrive at this house, but are my enemy, in another, my friend.

In Borges's story, Ts'ui Pên's nove not written. The embedding tale tional linear development. J. David lacked the proper medium to realiz Paths can only be implemented in text can comprise a network of di times" (1991, 139). I believe, hor ficial resemblance between the spand the structure of Ts'ui Pên's no Garden of Forking Paths is no mo in print, even if it is limited to a possible, because the metaphor composition.

In both hypertext and Borges' Garden of Forking Paths stands for spatial, but the similarity ends the process fundamental to human control image of the forking paths to poral phenomenon.8 In possible was possible was a similar to the possible was

de in which they are contained, but emblematic than navigational: most the text that fixes its identity in the y Garden, the "artwork" map looks nd paths; in *Patchwork Girl* (a text nerated and artwork maps), like an ain (Figure 6); and in Deena Larsen's of the Colorado town whose collec-



ap for the "Phrenology" section of Patchwork stgate Systems Inc. http://www.eastgate.com.

The maps of the Storyspace toolbox account for what has become the most lasting legacy of the system—a legacy also suggested by its name: the conceptualization of hypertext narrative in terms of spatial metaphors, such as the labyrinth or the Garden of Forking Paths. Let me take a closer look at the metaphor of the Garden of Forking Paths, which comes from a short story by Jorge Luis Borges, because it is widely regarded as an emblem of the type of narrative that only hypertext can deliver. "The Garden of Forking Paths" is not only the title of a story by Borges but also the title of a novel described in the story. In this novel, the metaphor refers to branches in time and not in space:

In all fictional works, each time a man is confronted with several alternatives, he chooses one and eliminates the others; in the fiction of Ts'ui Pên, he chooses—simultaneously—all of them. He creates, in this way, diverse futures, diverse times which themselves also proliferate and fork. Here, then, is the explanation of the novel's contradictions . . . In the work of Ts'ui Pên, all possible outcomes [of any action] occur; each one is the point of departure for other forkings. Sometimes the paths of this labyrinth converge: for example, you arrive at this house, but in one of the possible pasts you are my enemy, in another, my friend. (Borges 1962, 26)

In Borges's story, Ts'ui Pên's novel remains virtual, described, but not written. The embedding tale is a suspense story with a traditional linear development. J. David Bolter claims that Borges simply lacked the proper medium to realize the idea: the Garden of Forking Paths can only be implemented in "an electronic space, in which the text can comprise a network of diverging, converging, and parallel times" (1991, 139).7 I believe, however, that there is only a superficial resemblance between the spatial organization of hypertext and the structure of Ts'ui Pên's novel, and that Borges's idea of the Garden of Forking Paths is no more feasible in hypertext than it is in print, even if it is limited to a subset of the infinite field of the possible, because the metaphor contains a serious inconsistency.

In both hypertext and Borges's story, the spatial image of the Garden of Forking Paths stands for something that is not literally spatial, but the similarity ends there. Relying on a metaphorical process fundamental to human cognition, Borges invokes the spatial image of the forking paths to describe a fundamentally temporal phenomenon.8 In possible worlds theory, this phenomenon

would be described as the splitting of a world into parallel worlds with different destinies (and therefore, histories) every time this world is faced with the possibility of a change of state. If time is finely divided, this splitting of worlds and time occurs continually, since accidental interruptions of current processes can happen at every moment in a world's existence. Most of these splittings have no impact on our personal fate, but sometimes we reach decision points in life that affect our long-term destinies. The forks in time that matter existentially to us are the subject matter of narrative. But even when lifestories take one of the forks, relegating the other(s) to the domain of the counterfactual, the experiencer or interpreter cannot forget the paths not taken, because the significance of the actualized events is relative to their alternatives. The consideration of the could-have-been is an integral part of narrative comprehension.

In his spatial metaphor of time, however, Borges forgets that once worlds and their histories have taken diverging courses, they cannot come together again.¹⁰ When you arrive at my house, you can be my friend or my enemy, but this does not create a merging of destiny lines, because the field of future possibilities depends on our relationship, which itself depends on past events. If you are my friend you can expect to receive food and shelter, but if you are my enemy you should be prepared for a far worse treatment. If you receive food and shelter from somebody who is your enemy, this is a significantly different event than being treated in the same way by somebody who is your friend. Models based on the concept of possible worlds explain this situation through the concept of counterpart relation: you do not arrive at the same house in the same world through different temporal paths, but rather, you reach different houses in different worlds that occupy corresponding spatial coordinates within their respective world. It is only in physical space that you can reach the same location via different routes. If the splitting of worlds and time is irreversible, the graphic representation (the map) of the forking paths of life is not a network with loops, as are most hypertext maps, but an arborescent diagram whose branches never intersect with other branches and do not allow circuits. A literal rendition of Borges's vision would therefore only be possible in a fiction based on a tree.

While the space of Borges's garden is a metaphor of time, the space of Storyspace is a metaphor for the organization of the signi-

fieds. The maps represent the ography, and even less the temp world brought to mind by the s hypertext is therefore nothing r of the text map, which itself is network of links and nodes that is not a physical geography is decan click and drag the nodes to out altering the system of relation in other words, making the map resents.11 In a map of physical would be unthinkable: moving sult in a blatant inaccuracy. The maps is purely virtual, because t memory as a one-dimensional s nothing inherently spatial about Turing has demonstrated, all conchine that reads an infinitely long

On a map of accessibility rela described by Borges would be rep y" splitting into "x and y becon enemies." Both of these lexia wo "x arrives at y's house." To maint should prevent the reader who path "x and y become enemies" and offers food and shelter." The guard field: only those readers wh friends" can be directed toward ine that the reader later on trave an event that the text should al possibilities. Narrative logic wo the original guard field and its re which would direct the reader tov Storyspace does not allow the d guard fields during reading. More works when used sparingly, beca ously visited nodes, a rather primi mantic description of the fictional for Storyspace authors to handle cies between nodes, especially sin ing of a world into parallel worlds terefore, histories) every time this sity of a change of state. If time is worlds and time occurs continuals of current processes can happen xistence.9 Most of these splittings fate, but sometimes we reach decir long-term destinies. The forks in us are the subject matter of narraake one of the forks, relegating the counterfactual, the experiencer or ths not taken, because the signifis relative to their alternatives. The -been is an integral part of narra-

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garden is a metaphor of time, the or for the organization of the signi-

fieds. The maps represent the arrangement of lexia, not the geography, and even less the temporal development of the fictional world brought to mind by the signifiers. The vaunted spatiality of hypertext is therefore nothing more than the two-dimensionality of the text map, which itself is the graphic representation of the network of links and nodes that underlies the text. That this space is not a physical geography is demonstrated by the fact that readers can click and drag the nodes to other locations on the screen without altering the system of relations that connects them-without, in other words, making the map less faithful to that which it represents.11 In a map of physical space, by contrast, this operation would be unthinkable: moving London south of Paris would result in a blatant inaccuracy. The space represented on Storyspace maps is purely virtual, because the text itself is stored in computer memory as a one-dimensional string of zeroes and ones. There is nothing inherently spatial about computer organization: as Alan Turing has demonstrated, all computers can be simulated by a machine that reads an infinitely long tape.

On a map of accessibility relations between lexia, the situation described by Borges would be represented by a root node, "x meets y" splitting into "x and y become friends" and "x and y become enemies." Both of these lexia would then contain a link leading to "x arrives at y's house." To maintain narrative consistency, the text should prevent the reader who reaches the house-lexia from the path "x and y become enemies" to move on to "y greets x warmly and offers food and shelter." This could be done by means of a guard field: only those readers who have traversed "x and y become friends" can be directed toward "y greets x warmly." But imagine that the reader later on traverses "x and y become enemies," an event that the text should allow if it is to represent multiple possibilities. Narrative logic would then require the removal of the original guard field and its replacement with a new condition, which would direct the reader toward "y slams the door on x." But Storyspace does not allow the dynamic adding and removing of guard fields during reading. Moreover, the guard field option only works when used sparingly, because the device is based on previously visited nodes, a rather primitive condition, and not on the semantic description of the fictional world. It would be very difficult for Storyspace authors to handle a complex system of dependencies between nodes, especially since the system-generated maps do

not show the guard fields. This is why the metaphor of the jigsaw puzzle is a less utopian description of the cognitive processing of hypertext than the idea of a recombinant text whose elements tell a different story with every reading. In the jigsaw puzzle model, the connections between lexia need not represent a logical and temporal order, because the reader can rearrange them mentally into a (more or less) coherent picture. The plot (or plot-versions) is an image that the reader constructs by traveling through the virtual space of the text, collecting narrative fragments at every stop, and trying to assemble these fragments into a meaningful pattern. The main difference between puzzles and Storyspace hypertext lies in the fact that, faithful to postmodern aesthetics, hypertexts may prevent the formation of a complete picture, or they may lead to the construction of many conflicting partial images.

How then can one put the combinatorial features of Storyspace, a program that does not build a world model, in the service of narrative meaning? Since the author cannot control what the reader knows and does not know at every moment of the reading experience, narrative effects that depend on the calculated disclosure of information are incompatible with the medium. We shouldn't expect thrillers, suspense stories, dramatic curves of rising and falling tension, nor immersion in the flux of time in hypertext fiction. Thinking with the medium means in this case finding other functions for links than progressing in narrative time or moving around in the fictional world, though these functions cannot be entirely discarded if the text is to preserve some degree of narrativity. What are the alternatives?

Combine different linking logics. Allow the reader to follow a story chronologically, at least for a while, through linear stretches of lexia with obvious continuation links, but make these stretches intersect at certain points with other storylines, so that the reader can switch from one narrative possibility to another. Within each of these linear sequences, offer links that jump laterally to other lexia on the basis of nonchronological relations such as thematic analogies, expansion of an idea, metatextual comments, or different narrating voices offering alternative versions of the same events. Variations on this approach are found in *Victory Garden* (Stuart Moulthrop), *Patchwork Girl* (Shelley Jackson), and *Califia* (M. D. Coverley). All these texts comprise sequences that move a story forward in time, but they surround these sequences with

links to other parts of the story to nonnarrative materials.

Work with "little stories" a stance, True North, by Stephani ly autonomous poems, some of development by two nineteenth-Emily Dickinson. Through allu others), the poems achieve some are also arranged by links and co matic groups that form broader example of this approach is Dee described in chapter 5.

Present the text as a simula memory, stream of consciousnes of external events. The links will cesses that bring images, ideas, mind, and the succession of lex life, rather than the actual chrothe thoughts of the cognizing suto an already visited lexia will a time, nor as a return to a certarecurrence of a certain thought content, they will stand for contather than for contradiction will approach is best illustrated by twe Blue and afternoon.

Thinking with the medium meaning to the reader's activity. derives from the player's identification that tasks to be fulfilled in order goods for the avatar, defending stealing cars. But in hypertext, a involvement in the fictional world the significance of her activity conform individuated member of the being metafictional rather than fiction puzzle cannot provide a satisfaction involvement, because it does not ticular themes of the text. Any product as a puzzle. From a literary

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links to other parts of the story, to other narrative possibilities, or to nonnarrative materials.

Work with "little stories" that fit within one screen. For instance, True North, by Stephanie Strickland, is a collection of largely autonomous poems, some of which evoke projects in language development by two nineteenth-century figures, Willard Gibbs and Emily Dickinson. Through allusions to these figures (as well as to others), the poems achieve some degree of micronarrativity. Lexias are also arranged by links and color-coded words into cycles or thematic groups that form broader figures on the macrolevel. Another example of this approach is Deena Larsen's Marble Springs, a text described in chapter 5.

Present the text as a simulation of mental activity—dreams, memory, stream of consciousness—rather than as a representation of external events. The links will then stand for the associative processes that bring images, ideas, and recollections to the conscious mind, and the succession of lexia will represent the flow of inner life, rather than the actual chronology of the events that occupy the thoughts of the cognizing subject. In this model, looping back to an already visited lexia will not be interpreted as flashbacks in time, nor as a return to a certain location, but as the obsessive recurrence of a certain thought. As for lexia with contradictory content, they will stand for conflicting interpretations of events, rather than for contradiction within the fictional world itself. This approach is best illustrated by two works by Michael Joyce, Twelve Blue and afternoon.

Thinking with the medium in hypertext also means giving meaning to the reader's activity. In computer games, this meaning derives from the player's identification with the avatar and from the tasks to be fulfilled in order to win: tasks such as acquiring goods for the avatar, defending the earth against evil aliens, or stealing cars. But in hypertext, as I argue in chapter 5, the reader's involvement in the fictional world is external and observatory, and the significance of her activity cannot come from playing the role of an individuated member of the fictional world. It must therefore be metafictional rather than fictional. The metaphor of the jigsaw puzzle cannot provide a satisfactory interpretation of the reader's involvement, because it does not take into consideration the particular themes of the text. Any picture can be cut up, boxed, and sold as a puzzle. From a literary point of view, the best hypertexts

are those that manage to present the reader's activity of moving through the network and reassembling the narrative as a symbolic gesture specific to the text, a gesture whose interpretation cannot be predicted by reading the medium as a built-in message, as McLuhan's famous formula¹³ advocates. Here are two examples of hypertexts that, in my view, successfully customize the significance of the reader's activity.

The short story Twelve Blue by Michael Joyce contains several narrative subworlds, each inhabited by different characters but connected by common themes. (Foremost among them is the theme of drowning.) An interface of colorful threads, which suggests destiny lines, dangles the promise of stories. By clicking on a thread of a given color the reader is able to follow the life of a certain character for a limited time, but the thread eventually decays, and the reader is switched to a different plotline, as if memory had failed, or as if the synapses of the brain had suddenly fired in another direction. The whole process resembles stream of consciousness, except that the stream runs through the minds and private worlds of many characters. The random activity of clicking and bringing text to the screen thus mimics the mysterious functioning of memory, the fluidity of dream, and the operation of a collective consciousness. But it is only because the colored threads can keep us for a while in the world of the same individual that we become familiar with the inner and outer lives of characters and learn to care for them. Joyce has successfully streamlined navigational choices to enhance narrative interest.

In Shelley Jackson's *Patchwork Girl*, the reader's clicking symbolizes the activity of sewing a crazy quilt from different of pieces of material cut out from old garments. The quilting theme allegorizes the postmodern practice of constructing a text out of disparate elements, including recycled quotes. Faithful to this practice, *Patchwork Girl* abounds in intertextual allusions and includes both narrative fragments and theoretical considerations on the nature of its medium. But the reader's symbolic stitching also simulates the activity of two female figures: the heroine, Mary Shelley (a fictional counterpart of the author of *Frankenstein*), who assembles a female monster by sewing together body parts collected from different women; and the author, Shelley Jackson, who constructs a narrative identity for the monster from the lifestories of these women.

Patchwork Girl is one of the last major hypertexts written with

Storyspace, and its general de complex labyrinths for which ceived. The text is divided into irradiate like the spokes of a w yard" (containing the stories of nal" (Mary's diary), a "quilt" the hypertextual reading exper of subjectivity), a "story" (the and "broken accents" (more cess). The general linking syst or two links leading out of me for instance, either fill a single l provided the monster's body pa linear linking structure that en of the story, rather than having scrambled elements. In a gestu strategy belies the thematics of text. In contrast to the endless Garden, the reader develops a end of the stories. Though the are occasionally interwoven, dif tion make it easy to identify th the major constituents of the te den tricks in the linking strategy allows for the type of goal-ori well-designed Internet Web sites labyrinth so prominent in early Girl looks toward a narrative st new generation of computers sys structure of an open archive.14

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ie last major hypertexts written with

Storyspace, and its general design hints at a departure from the complex labyrinths for which the Storyspace toolbox was conceived. The text is divided into semiautonomous components that irradiate like the spokes of a wheel from a central page: a "graveyard" (containing the stories of the monster's body parts), a "journal" (Mary's diary), a "quilt" (made of theoretical reflections on the hypertextual reading experience and its putative configuration of subjectivity), a "story" (the monster's life after leaving Mary), and "broken accents" (more observations on the writing process). The general linking system is rather economical, with one or two links leading out of most nodes. The narrative episodes, for instance, either fill a single lexia (the stories of the women who provided the monster's body parts), or they offer a simple, almost linear linking structure that enables the reader to catch the flow of the story, rather than having to assemble the storyworld from scrambled elements. In a gesture of user-friendliness, this linking strategy belies the thematics of dismembering that permeate the text. In contrast to the endless looping of afternoon or Victory Garden, the reader develops a good sense of having reached the end of the stories. Though the voices of Mary and of the monster are occasionally interwoven, differences in typographical presentation make it easy to identify the speaker. The clear separation of the major constituents of the text, as well as the absence of hidden tricks in the linking strategy—no use is made of guard fields allows for the type of goal-oriented navigation that we find in well-designed Internet Web sites. Abandoning the metaphor of the labyrinth so prominent in early Storyspace hypertexts, Patchwork Girl looks toward a narrative structure that will flourish under a new generation of computers systems and authoring programs: the structure of an open archive.14

7. Web-Based Narrative, Multimedia, and Interactive Drama

In the early to mid-1990s, computer systems underwent two developments that deeply affected digital textuality: the ability to encode and transmit visual and aural data efficiently; and the ability to connect personal computers into a world-spanning network. The textual consequences of these new features are publicly posted on millions of Internet pages. Though Web pages implement the same hypertextual architecture as Storyspace fiction, they differ significantly from the latter in their linking philosophy and graphic appearance. From a visual point of view, the major design characteristic of Web pages is what Bolter and Grusin have called their "hypermediated structure": the division of the screen into separate areas, or windows, containing different types of data. As a multimedia text, a Web page is not constructed through a single authoring program but assembled from elements generated by a variety of sources: word processors, drawing programs, photo-manipulation programs, sound-manipulation programs, and animation software. The majority of Web pages have an informational function to fulfill, and in contrast to experimental literature, they make it a positive value to be easy to search. This goal translates into a linking strategy that enables the reader to make informed choices of destination rather than clicking blindly on hidden links or mysterious words. The typical structure of a Web site is not a maze that exposes visitors to running in circles, but a sea-anemone (Figure 2c), or radiating structure, that connects every page to the center, so that the visitor can always return in one click to the home page, n along the arms.

Archival Narratives

When it is put in the service of structure facilitates the dynam rative texts do more than chron provide background informatio a concrete environment. As the acters, they also pick up the destogether with their spatial sur branch into other stories, which All narratives must eventually littime, though some authors—Do it rather reluctantly. With a dig the spatial and temporal growth to be made by the author. It is the wants to follow trails into new n

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Archival Narratives

When it is put in the service of narrative meaning, the radiating structure facilitates the dynamic unfolding of storyworlds. Narrative texts do more than chronicle actions and events; they also provide background information that situates these events within a concrete environment. As they follow the life of the main characters, they also pick up the destinies of the secondary characters, together with their spatial surroundings. These lifestories may branch into other stories, which lead into yet other environments. All narratives must eventually limit this accumulation of space and time, though some authors—Dostoevsky and Laurence Sterne—do it rather reluctantly. With a digital database, the decision to stop the spatial and temporal growth of a textual world no longer needs to be made by the author. It is the reader who decides how far she wants to follow trails into new narrative territories.

Lev Manovich has argued that "narrative and database are natural enemies" because narrative presupposes a cause-and-effect trajectory, while a database, particularly a digital one, "represents the world as a list of items, and it refuses to order this list" (2001, 225). Yet if the database is properly structured, and if its contents are appropriate, the unpredictable probes and always incomplete exploration of the reader will not prevent the emergence of narrative meaning. The reconciliation of database and narrative is facilitated when the following conditions are met:

- 1. A storyline with which readers are already familiar. When the global coherence of the story is not problematic, readers can bring a magnifying glass to certain parts without losing sight of the whole plot.
- 2. A very modular narrative, whose individual parts are themselves more or less autonomous stories.
- 3. A narrative that foregrounds the setting, so that learning about the world in which the story takes place is at least as important to the reader as following the narrative events proper.
- 4. A database design and a linking philosophy sufficiently transparent to enable readers to aim with precision at the elements of the story that they want to expand.

As an example of a narrative database that meets these conditions, consider the huge online archive devoted to the Lewis and Clark expedition, Discovering Lewis and Clark. The Web site develops the story-and the world-of Lewis and Clark to truly encyclopedic dimensions. For instance: we read in the diary of Lewis and Clark that music was often performed in the evening by a fiddler named Pierre Cruzatte. A link takes us to a page that tells everything known about Cruzatte. We can even see a movie clip of a Cruzatte impersonator performing popular tunes of the time. Or we may click on the fiddle and get the history of the violin. From there we can go to a page on Thomas Jefferson as a violinist, where we learn that he owned a bow by François Tourte, a master bowmaker of the time. This in turn leads to a lecture on bow design that describes the innovation introduced by Tourte. Readers who do not care about music may branch instead toward Indian tribes of the Northwest; toward early-nineteenth-century cartography; or toward food on the expedition. Since this is a Web site, new materials are posted every month. With its documentary subject matter and practical design, the Lewis and Clark archive makes no claim to offering an "artistic" navigational experience. Yet there is no reason why a text with literary ambitions and a new story to tell could not be structured as a user-friendly archive with reasonably accessible documents.

A step in this direction is M. D. Coverley's heavily multimedia hypertext *Califia* (2000), a text written with the SuperCard program of the Macintosh operating system and sold by Eastgate Systems (Figure 7).

A visual delight—each page combines text boxes, pictures, and iconic buttons into stunning collages—Califia abandons the "Garden of Forking Paths" metaphor that dominated the first generation of Storyspace hypertexts in favor of a simpler navigational design: go North, then East, then South, then West. Each of the four stories (narrated by one of the three main characters, Augusta) can be followed linearly, and the itinerary actually leads to an end, a rare occurrence in hypertext. But the reader can always switch along the way to the "trails" of the other two protagonists: Kaye, who gathers star charts, Indian lore, and other spiritual guides; and Calvin, who maintains an archive of documents about California and family history: diaries, letters, photos, and topographical maps. The text chronicles a treasure hunt, and though



Figure 7. Screen shots from M. D. Coverlof Eastgate Systems Inc. http://www.ea

the treasure-seekers are the main the success of the search depend documents in the archive. As Rain are in a sense put to an equal posi

ve database that meets these condie archive devoted to the Lewis and Lewis and Clark. The Web site deld-of Lewis and Clark to truly entance: we read in the diary of Lewis n performed in the evening by a fid-A link takes us to a page that tells atte. We can even see a movie clip of rming popular tunes of the time. Or I get the history of the violin. From homas Jefferson as a violinist, where by François Tourte, a master bowrn leads to a lecture on bow design introduced by Tourte. Readers who branch instead toward Indian tribes -nineteenth-century cartography; or . Since this is a Web site, new mate-With its documentary subject matter s and Clark archive makes no claim gational experience. Yet there is no y ambitions and a new story to tell ser-friendly archive with reasonably

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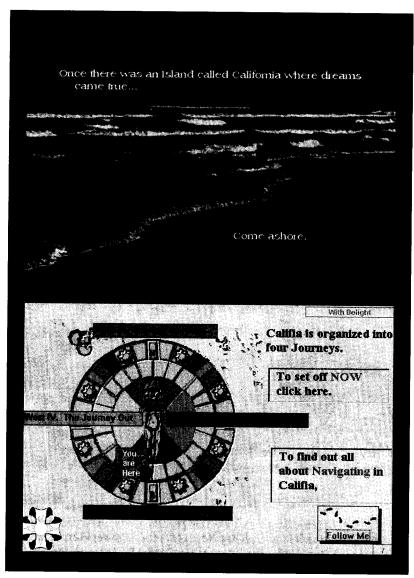


Figure 7. Screen shots from M. D. Coverley's Califia. Reproduced with permission of Eastgate Systems Inc. http://www.eastgate.com.

the treasure-seekers are the main characters, the reader feels that the success of the search depends on her ability to decipher the documents in the archive. As Raine Koskimaa writes: "We readers are in a sense put to an equal position with the fictional characters,

as users of the same archival program they are using" (2000, 135). Califia is actually a fake game, not only because the treasure is never found but mainly because the reader can reach the end without solving any problems, not even running a maze. But the sense that the success of the enterprise depends on connecting the present to the past motivates the reader to explore the database. The encyclopedic information provided by the text may seem at times as tangential to the quest as bow design to the Lewis and Clark expedition, but by unearthing the rich cultural heritage that lays buried under the freeways and parking lots of Southern California the reader eventually gains a sense of place—the true treasure of Califia. At the end of the trip west, as the heroes stand at the edge of the ocean with nowhere to go, they understand that their quest has not been in vain: "Granted we did not find the riches of which we had been told, we found a place in which to search for them." The riches are found by simply connecting with the land.

Early Web-Based Narrative: HTML Frames

The development of the Internet had another consequence for electronic literature. While early works were sold as diskettes or CD-ROMs by Eastgate, the current generation of digital fiction or poetry is primarily distributed for free on the World Wide Web. Since downloading is still slow, and people have limited patience with reading on a screen, this encouraged the creation of short texts meant to be read in one session. One of the landmarks in the transition from classical hypertext fiction to Web-based forms of literature is a text written with the Frames feature of the HTML mark-up language, My Boyfriend Came Back from the War by the Russian author Olia Lialina (Figure 8). This text, which dates back to 1996, has achieved cult status on the Web and inspired multiple adaptations in other authoring systems, thereby serving as anchor in a new form of textuality that Katherine Hayles calls "the work as assemblage": a "cluster of related texts that quote, comment upon, amplify and remediate each other," "cycling through diverse [sub] media in exuberant and playful performances" (2003, 277, 280). Yet if the various adaptations illustrate the diverse resources of their supporting systems, none of them achieves the simple vet powerful eloquence of the original.

For the reader who likes to explore a text systematically, one of the most frustrating aspects of the densely connected networks

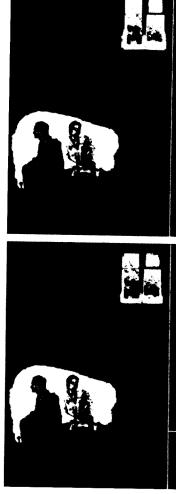


Figure 8. Screen shots from Olia Lialina slightly modified to enhance readability

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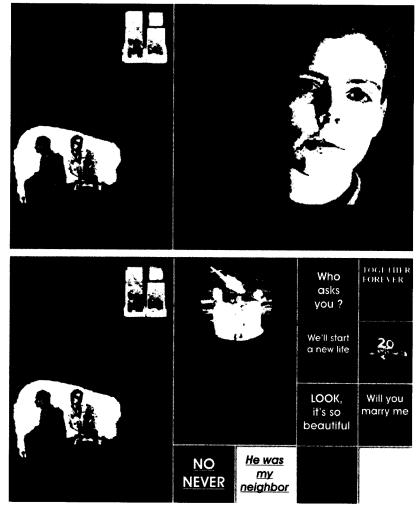


Figure 8. Screen shots from Olia Lialina's My Boyfriend Came Back from the War. slightly modified to enhance readability of text. Reproduced with permission.

of classical Storyspace hypertext is the difficulty to follow several routes simultaneously, or to move back and forth between these routes. Once the reader selects one of many links out of the same page, he can only explore the other alternatives if the path curves back toward the intersection; but since many other choices will present themselves in the meantime, there is no reliable way to return to the decision point from within the link system of the text (that is, without using the alternative modes of navigation offered by the interface buttons).² In My Boyfriend Came Back from the War, Lialina proposes a clever solution to this problem—or rather a clever alternative to what is usually a deliberate design philosophy—by exploiting a feature of HTML which makes it possible to divide the screen into separate areas, or frames. In contrast to Storyspace windows, which correspond to distinct pages and partially hide each other when several of them are opened simultaneously, HTML frames are subdivisions within the same page, and their entire content is visible all the time, thereby affording the reader a panoramic view of the text. Frames can be manipulated and explored individually by the user, and they can be nested within other frames, though the fixed size of the screen sets limits on how many frames can be efficiently used at once.³

The text begins with a unified screen displaying the phrase "My boyfriend came back from the war; after dinner they left us alone." The first click divides the screen into a pair of windows showing, respectively, two dejected people looking in opposite directions and the self-referential image of a window frame, which suggests that the lovers, far from being left alone, are placed under surveillance by the reader and the family. The next click further splits one of these windows in two, and so on until the screen is partitioned into seventeen distinct spaces (1 + 16) that contain either text or a black-and-white still picture whose lack of gray tones suggests the binarism of stereotyped gender roles (male vs. female) and of the discourse of war (us vs. them, good vs. evil). When the reader reaches this bottom level, text replaces itself in each window, telling a linear story through a broken dialogue. When a window has been exhausted, it turns black, telling the reader that its narrative thread has come to an end. Reading the text thus becomes a game of creating as many frames as possible and then erasing the white marks of their content. While the reader explores a window, the others remain visible on the screen, offering alternative stories, and the reader can always switch from one window to another by clicking on another frame. This feature makes the use of an external text map superfluous; or rather, the text functions as its own map, showing at any given time which frames hold content to be explored, and which ones have been exhausted. By clicking on the frames, the reader "digs" deeper into them, leaving the other frames in their current state. The exploration of the text thus represents a

vertical activity of unearthing hypertext, where clicking on node and to another area of th an endless journey that allows visited places, the vertical experiences bottom.

From a thematic point of v gests the multiple possibilities his girlfriend after a long separ the screen also symbolize the o ing apart of the lovers, and the place in most scenarios. Only note: "Together forever"; or " but they are the shortest, and wishful thinking. Other scena friend when asked to set a date me?"; "TOMORROW"; "No, be the weather must be better. Yes girlfriend being questioned by I ing his absence ("You don't tru Last summer . . . And if you th Don't you see"), or the boyfri lame excuse and a vacuous pror I'll help you").

Told in a halting, minimalist filled in by the reader (let's not by a Russian speaker), My Bo powerfully captures the emotiment that fails to deliver the hations of the romance. Through story tailored to the size of the to the idea of multiple narrative combination of human interest fordances of its supporting softwerful demonstration of what it not be a support of the size o

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vertical activity of unearthing content, in contrast to Storyspace hypertext, where clicking on links is a lateral sliding to another node and to another area of the map. Whereas lateral movement is an endless journey that allows travelers to loop back to previously visited places, the vertical exploration of My Boyfriend eventually reaches bottom.

From a thematic point of view, the splitting of windows suggests the multiple possibilities that arise when a soldier returns to his girlfriend after a long separation, but the successive divisions of the screen also symbolize the division that war involves, the growing apart of the lovers, and the failure to communicate that takes place in most scenarios. Only two of the threads end on a positive note: "Together forever"; or "Look, it's so beautiful" / "kiss me"; but they are the shortest, and they may represent no more than wishful thinking. Other scenarios show the stalling of the boyfriend when asked to set a date for the wedding ("Will you marry me?"; "TOMORROW"; "No, better next month after holidays and the weather must be better. Yes next month. I'm happy now."), the girlfriend being questioned by her lover about her faithfulness during his absence ("You don't trust me, I see"; "But it was only one. Last summer . . . And if you think . . . Why should I explain? . . . Don't you see"), or the boyfriend sheepishly breaking up with a lame excuse and a vacuous promise ("All guys change; don't worry; I'll help you").

Told in a halting, minimalist dialogue that leaves large gaps to be filled in by the reader (let's not forget that it was written in English by a Russian speaker), My Boyfriend Came Back from the War powerfully captures the emotional drama of a long-awaited moment that fails to deliver the happy ending required by the conventions of the romance. Through its choice of a simple yet poignant story tailored to the size of the screen, its efficient visual interface to the idea of multiple narrative possibilities, and its all too rare combination of human interest and creative exploitation of the affordances of its supporting software, Lialina's text proposes a powerful demonstration of what it means to think with the medium.

Approaching My Boyfriend from the perspective of the cinema, Lev Manovich comments: "The result is a new cinema in which the diachronic dimension is no longer privileged over the synchronic dimension, time is no longer privileged over space, sequence is no longer privileged over simultaneity, montage in time is no longer privileged over montage within a shot" (2001, 326). But why should the point of reference for the originality of this work come from the cinema? We could just as well regard Lialina's text as a remediation of print; then we will be sensitive to what Manovich calls montage in time, namely, the dynamics of frame replacement as the reader clicks on various parts of the screen. Or better, we could read My Boyfriend in the context of narrative Renaissance paintings. As Wendy Steiner has shown, these paintings often partitioned their space with architectural or landscape features and represented different moments of a story in each of these frames. Though My Boyfriend resorts to the same technique of partition, it uses its medium to display evolving content within each frame, and rather than telling one story dispersed through many frames, it associates each frame with one of the narrative possibilities that branch out from a common situation.

Flash

The major influence on the form of today's digital works is the widespread adoption of a program named Flash produced by Macromedia that allows what is called the "streaming" of information: when the user downloads a Flash movie—as the products are called—from the Web, the movie can start playing on the user's screen before all the data have been downloaded. The label of "movie" that designates Flash products underscores the program's major difference from Storyspace: a shift in emphasis from spatial navigation to temporal dynamics. As a machine that executes instructions sequentially, regulated by the pulses of an internal clock, the computer has always operated in a temporal flow; but this flow can be easily stopped by the software. This is exactly what happened with Storyspace and the Infocom engine: the program performs a series of jumps to specific addresses, displays their contents on the screen, and waits for user input before taking another jump and displaying the content of other addresses. In Flash and other programs of its generation, time is liberated, and the screen can rewrite itself without user action.4 Many Flash texts play indeed like movies, foregoing interactivity. These texts use the medium primarily for the convenience of building animated multimedia displays and for making themselves widely available over the Internet.5

The forward movement of the movies allows animation effects, but the designer can control the flow of time, for instance, by making the movie stop on certain for ton or by looping back to a promovie imposes its tempo on the determine how much time she. This possibility to alternate be ence of books and the forward what makes interactive digital to truly unique among media.

The emphasis of the progra mean that Flash products negled a two-dimensional display, called poral one, the *timeline*. But spasual space of the stage, rather fictional world, as it does in IF the text, as it does in Storyspace Flash movie by placing various scripted behaviors to these objequences of frames on the timeling objects associated with them apscript like actors on the stage.

A program of superior multin a wide variety of objects: text, vector graphics (for pictures ge sound files. Some of these objeuser clicks on them, or simply m action that modifies the display by programming the system to on the timeline and to display the frame. It may seem that Flash re with a purely linear protocol, along the timeline is similar to the on the level of machine-languag however, Flash does not general of links. Since it is left to the aut when the user activates a certain networks of Flash movies tend Storyspace hypertexts.

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movies allows animation effects, low of time, for instance, by making the movie stop on certain frames until the user activates a button or by looping back to a previous frame. Sometimes the Flash movie imposes its tempo on the user; sometimes the user is able to determine how much time she wants to spend on a certain frame. This possibility to alternate between the leisurely reading experience of books and the forward movement of cinematic movies is what makes interactive digital texts, and Flash texts in particular, truly unique among media.

The emphasis of the program on temporal dynamics does not mean that Flash products neglect spatiality: the author works with a two-dimensional display, called the stage, as well as with a temporal one, the timeline. But space in Flash means primarily the visual space of the stage, rather than the topographical space of a fictional world, as it does in IF games, or the structural space of the text, as it does in Storyspace hypertexts. The author creates a Flash movie by placing various objects on the stage, by attributing scripted behaviors to these objects, and by connecting them to sequences of frames on the timeline. When the frames are played, the objects associated with them appear, disappear, and perform their script like actors on the stage.

A program of superior multimedia capabilities, Flash can handle a wide variety of objects: text, bitmaps (for imported pictures), vector graphics (for pictures generated within the program), and sound files. Some of these objects function as buttons: when the user clicks on them, or simply mouses over, the system performs an action that modifies the display. Hypertextual effects are created by programming the system to perform a "goto" another frame on the timeline and to display the text or the images linked to this frame. It may seem that Flash replaces the spatiality of Storyspace with a purely linear protocol, but its movement back and forth along the timeline is similar to the mode of operation of Storyspace on the level of machine-language instructions. Unlike Storyspace, however, Flash does not generate a spatial diagram of the system of links. Since it is left to the author to keep track of what happens when the user activates a certain button, the underlying transition networks of Flash movies tend to be much simpler than those of Storyspace hypertexts.

An important feature of Flash is its layered structure. The stage does not consist of a single image but of many graphic levels whose superposition creates an impression of depth. Since the layers of this palimpsest are independent of each other, objects can move inside the foreground while the background remains stable. An object on a close layer can hide an object on a distant layer, or layers can be made invisible when certain condition are met, thus revealing the contents of a deeper layer. One of the most productive effects of this lamination is the possibility of making images emerge from the depth of the digital palimpsest when the user mouses over certain "hot spots," which are themselves active objects hidden on the deepest layers. While visible action buttons make Flash movies interactive, hidden hot spots make them reactive, since they respond to involuntary user actions.

The programming language of Flash allows designers to associate objects with custom-designed behaviors and to diversify the actions triggered by the buttons. In Storyspace all the buttons were links, the only mode of activation was clicking, and all that clicking could do was display another lexia. In Flash buttons can make an object change color and shape, move around the screen, or be replaced by another object; they can stop the forward movement of the movie or, on the contrary, set it again in motion; and like Storyspace links, they can trigger jumps forward or backward along the timeline. These behaviors can also be made conditional on variables internal to the program, which means that they will be activated independently of user control. In contrast to IF systems, the programming language of Flash is generally not used to build a world model attributing lifelike properties to objects but to regulate their purely visual behavior. Whereas IF may contain code that says "if x is a lock pick, it can be used to open a door," Flash code will typically be made of statements such as "On mouseenter (= when the cursor moves over an object), make the object disappear." Because of the programmability of the system, the author can control how fast the movie will play, how long images or text will remain visible, what transformation they will undergo, and how much time the user will have to perform a certain action. With Flash, timing becomes a new source of meaning.

It is difficult to predict where narrative is headed in the age of Flash. Most applications so far have been minigames, purely visual works, random combinations of sound, text, or picture fragments known as "remixes," "theoretical fictions" that privilege metatextual comments at the expense of narration, 6 concrete poetry, or visual adaptations of print poems. All we can say at the present time

is that Flash narratives, because ther the complex labyrinths of S quests of IF. In the narrative do traditional stories and postmoo An example of a traditional stor parody of the children's classic I Flash animates the illustrations of narrative use is illustrated by Juc a text-only work in which part visible mark when the mouse pas the reader cannot tell what is ne this makes it impossible to follow text is only readable on the me the instability of meaning, or per ics of the writing process—the re and for the technique of cut-and

Can Flash be used to produce and *The Jew's Daughter*—texts and readable as stories? The bea viable compromise between come from a form of poetry the sites devoted to Flash art as an poetry, code poetry, and computed dominate the scene of digital perelations between words and in linear text evoking some aspect of active graphic illustration that proceedings to Flash. Insofar as the ther discourse nor story, these as interactive narratives.

In Ingrid Ankerson's and M (Figure 9), the text is reduced to into a frieze made of distinct pi to right in a closed loop. On t aloud, and most readers will ju interactive. (Actually, the readginning, but the human voice ca to let her think about anything reader can make the text and shrink, move left or move right, nt of each other, objects can move background remains stable. An obn object on a distant layer, or layers rtain condition are met, thus revealyer. One of the most productive efpossibility of making images emerge alimpsest when the user mouses over themselves active objects hidden on ole action buttons make Flash movs make them reactive, since they re-

ge of Flash allows designers to asdesigned behaviors and to diversify attons. In Storyspace all the buttons activation was clicking, and all that another lexia. In Flash buttons can and shape, move around the screen, ect; they can stop the forward movecontrary, set it again in motion; and a trigger jumps forward or backward aviors can also be made conditional rogram, which means that they will fuser control. In contrast to IF sysage of Flash is generally not used to ing lifelike properties to objects but behavior. Whereas IF may contain pick, it can be used to open a door," ide of statements such as "On mouseves over an object), make the object ogrammability of the system, the aumovie will play, how long images or t transformation they will undergo, will have to perform a certain action. new source of meaning.

iere narrative is headed in the age of r have been minigames, purely visual of sound, text, or picture fragments etical fictions" that privilege metanse of narration,6 concrete poetry, or ems. All we can say at the present time

is that Flash narratives, because of the length restriction, will be neither the complex labyrinths of Storyspace nor the time-consuming quests of IF. In the narrative domain, Flash has been used for both traditional stories and postmodern experiments in antinarration. An example of a traditional story is Arloz the Little Rhinoceros, a parody of the children's classic Babar the Little Elephant, in which Flash animates the illustrations of a text that reads linearly. The antinarrative use is illustrated by Judd Morrissey's The Jew's Daughter, a text-only work in which part of the screen replaces itself without visible mark when the mouse passes over highlighted words, so that the reader cannot tell what is new and what is old. Needless to say, this makes it impossible to follow the development of a story. The text is only readable on the metanarrative level, as an allegory of the instability of meaning, or perhaps as a simulation of the dynamics of the writing process—the replacement standing for corrections and for the technique of cut-and-paste.

Can Flash be used to produce a middle ground between Arloz and The Jew's Daughter-texts that are both formally innovative and readable as stories? The best examples of works that achieve a viable compromise between these somewhat conflicting goals come from a form of poetry that is beginning to emerge on Web sites devoted to Flash art as an alternative to the concrete (visual) poetry, code poetry, and computer-generated texts that currently dominate the scene of digital poetry. This new form explores the relations between words and images by combining a short, often linear text evoking some aspect of human experience with an interactive graphic illustration that puts into play the design resources specific to Flash. Insofar as the reader's manipulations affect neither discourse nor story, these are interactive texts without being interactive narratives.

In Ingrid Ankerson's and Megan Sapnar's poem "Cruising" (Figure 9), the text is reduced to a line, and this line is integrated into a frieze made of distinct pictorial frames that runs from left to right in a closed loop. On the first iteration, the text is read aloud, and most readers will just listen. Then the text becomes interactive. (Actually, the reader can interact from the very beginning, but the human voice captures too much of her attention to let her think about anything else.) By moving the cursor, the reader can make the text and its graphic background grow or shrink, move left or move right, and move at different speeds. The



Figure 9. Screen shots from "Cruising," by Ingrid Ankerson and Megan Sapnar. Reproduced with permission.

goal is to get a combination of size, speed, and direction that allows the text to be deciphered; for most of the time, the letters are too small, and they move too fast for the eye to make out the words. The user's control of the speed and direction simulates the driving of a car; and indeed, driving a car is what the text is all about: "I remember cruising Main Street with Mary Jo and Joanie, the heat pumping full blast, windows down, night rolling through Mary Jo's father's station wagon like movie credits." The looping of the text mimics the repetitive aspect of the favorite activity of small-town teenagers: up and down, up and down the

same street, the only difference speed of the car and in the restramed by the car window. At and we can read their details, we like the frames on a strip of fill blend into each other to form a mechanism, the interface enabled by in the experience described is on the medium, it underscores to between text that we can read a before our eyes. What literary of form and content" has become interface, theme, and image.

Whereas "Cruising" keeps a and programming virtuosity, 1 Jason Lewis, clearly tips the scal erary game, "Nine" (Figure 10) of the nine-tile puzzle. This puzzle. from our childhood, consists of empty space arranged in a 3 by is to slide the tiles until a certai arranging the numbers 1 to 8 in a picture. Thanks to the volatil "Nine" adds a new dimension tile with multiple image fragmer As the player holds down the m images fade into each other in a player is therefore twofold: get a the same image; and then slide t For inexperienced players, the solving the puzzle is not the poir against its symbolism.

"Nine" creates a new twist on with a narrative. Every time the p story appears in the empty square square on the grid to every narrati the first fragment in the square le second fragment in the square va so on. This means that no matter he will read the text in the same



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same street, the only difference between two runs residing in the speed of the car and in the resulting legibility of the landscape framed by the car window. At low speed we see distinct images, and we can read their details, while at high speed the images look like the frames on a strip of film, except that the frames do not blend into each other to form a moving picture. As a simulative mechanism, the interface enables readers to participate vicariously in the experience described in the poem, while as a comment on the medium, it underscores the hybrid status of digital poems between text that we can read at our own pace and film that rolls before our eyes. What literary critics once hailed as "the unity of form and content" has become in this work the triple unity of interface, theme, and image.

Whereas "Cruising" keeps a balance between textual appeal and programming virtuosity, my second example, "Nine," by Jason Lewis, clearly tips the scale toward the second feature. A literary game, "Nine" (Figure 10) presents itself as a digital version of the nine-tile puzzle. This puzzle, which most of us remember from our childhood, consists of a frame holding eight tiles and an empty space arranged in a 3 by 3 grid. The purpose of the game is to slide the tiles until a certain pattern is created: for instance, arranging the numbers 1 to 8 in ascending order or reconstituting a picture. Thanks to the volatility of inscription of its medium, "Nine" adds a new dimension to the game by associating each tile with multiple image fragments: twelve in this particular case. As the player holds down the mouse button on a tile, the twelve images fade into each other in a continuous loop. The task of the player is therefore twofold: get all the tiles to display fragments of the same image; and then slide the tiles to unscramble the image. For inexperienced players, the puzzle is nearly impossible. But solving the puzzle is not the point of the text, and, in fact, it goes against its symbolism.

"Nine" creates a new twist on the classic game by associating it with a narrative. Every time the player moves a tile, a fragment of a story appears in the empty square. Rather than ascribing a specific square on the grid to every narrative fragment, the program displays the first fragment in the square left empty after the first move, the second fragment in the square vacated after the second move, and so on. This means that no matter how the reader plays the game, he will read the text in the same order. The variable, fragmented,

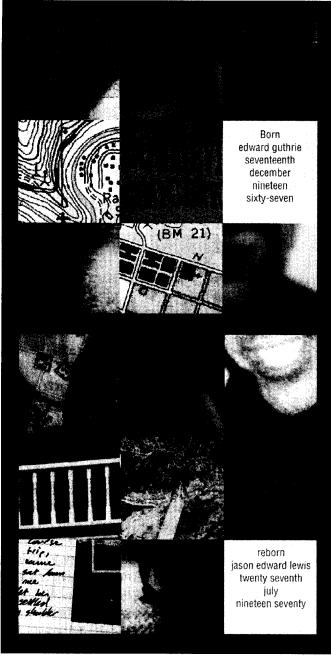


Figure 10. Screen shots from "Nine," by Jason Lewis, slightly modified to enhance readability of text

problematic aspect of the text to level. As the author describes it senting images from the lives of in-and-out of focus, in tension a mockery of the clean linear st through them."

With its twelve layers of imagother, the version of the game of impressive programming feat, but narrative? An autobiographical to of the author, the son of a Cherobut raised in a white family, to re

born edward guthrie seventeenth reborn jason edward lewis twent son of a white family from the fo

The narrative retraces the travel Wherever he goes, his identity of Turk; in Indonesia, as a "rich guy am native." Are these false identite others because of his brown skin, ty, coming to terms with the very selves in one body? The cryptic of the ambiguity: "now I hear Edwarme, his brothers and sisters from Would the meeting of Jason and nonwhite self, or would it represtion and multiplicity as the essential to the self of the self of the self of the travel where the self of the se

Through the attempt to reasse reader reenacts the identity quest of include topographical maps of the pictures of the places represented Jason in these various locations. The ferent Jasons to put back together. But the reader is not supposed to thor explains in an accompanying 'Nine' is a dynamic poem about the puzzle and the insistent need to pursue parallel yet conflicting good



m "Nine," by Jason Lewis, slightly modiof text

problematic aspect of the text thus resides entirely on the visual level. As the author describes it: "'Nine' is a dynamic poem presenting images from the lives of the artist, constantly shifting them in-and-out of focus, in tension with, and making something of a mockery of the clean linear story told by the text which winds through them."

With its twelve layers of images that smoothly blend into each other, the version of the game of nine implemented in this text is an impressive programming feat, but how does the game relate to the narrative? An autobiographical text, "Nine" tells about the attempt of the author, the son of a Cherokee woman and an "Island man" but raised in a white family, to reconnect with his racial identity:

born edward guthrie seventeenth december nineteen sixty-seven; reborn jason edward lewis twenty seventh july nineteen seventy; son of a white family from the foothills of northern california

The narrative retraces the travels of Jason in pursuit of Edward. Wherever he goes, his identity changes: in Berlin he passes as a Turk; in Indonesia, as a "rich guy from Jakarta"; among natives, "I am native." Are these false identities, imposed on Jason/Edward by others because of his brown skin, or is Jason, through their diversity, coming to terms with the very contemporary notion of multiple selves in one body? The cryptic end of the poem does not resolve the ambiguity: "now I hear Edward Guthrie racing to catch up to me, his brothers and sisters from the Islands joining the chase." Would the meeting of Jason and Edward restore Jason to his true, nonwhite self, or would it represent the acceptance of fragmentation and multiplicity as the essence of identity?

Through the attempt to reassemble the images on the tiles, the reader reenacts the identity quest of the narrator. The twelve images include topographical maps of the various places visited by Jason, pictures of the places represented on the maps, and photographs of Jason in these various locations. There are consequently several different Jasons to put back together, each rooted in a different place. But the reader is not supposed to succeed at this task: as the author explains in an accompanying sound file, "Life is a puzzle . . . 'Nine' is a dynamic poem about the impossibility of finishing such a puzzle and the insistent need to keep trying . . . The reader must pursue parallel yet conflicting goals: Assemble a complete image,

even as it constantly slips away, and pursue the text as it unfolds, even as it forces you to constantly rearrange the tiles." Through its implicit conception of identity as hopelessly elusive and of the experience of fragmentation as inevitable, this way of reading the text may be symbolically satisfying, but it is unlikely that readers will divide their attention between the story and the game, as the author would like them to do. I read the story first (it can be done in eight moves) and then started playing more deliberately with the tiles. I quickly gave up the hope of reconstructing coherent pictures by playing by the rules, but when I restarted the game, I discovered a trick that makes the puzzle easily solvable without moving a single tile: when you first open the file, the tiles display fragments of different images arranged in the proper order. All that needs to be done to reconstitute the various pictures is to hold down the mouse button on each tile long enough for it to display a fragment of the same image as the other tiles. What should we make of this easy solution, in view of the general theme of the text? Is identity something given at birth that we lose as we begin to play the game of life? Is a return to origins—the initial state of the game—the key to finding oneself? If so, the cheating reader succeeds where the narrator fails—Jason hasn't yet reconnected with Edward at the end of the story, and even if he had, the name "Edward Guthrie" is itself an Anglo name that hides his racial origins. Maybe I am overinterpreting. But the contrast between the virtual reading experience described by Lewis and my actual reading strategy is the inevitable consequence of the tendency of authors of avant-garde art to conceive their work, programmatically, as a game whose rules must be spelled out to the reader. If somebody wants to impose rules on us, aren't we free to cheat?

Director

Another Macromedia product, Director, is more popular than Flash for large, CD-ROM-based projects. The description of Flash given above applies, in its broad lines, to Director as well. But whereas Flash has a full range of animation effects for both text and images, Director seriously limits the behavior of objects made of text. With Director, bit-map and vector graphics can stretch, rotate, fade, and change color, but about all that can be done with alphabetical text, in terms of visual effects, is to make it move across the screen. For this reason, Director does not lend itself as

well as Flash to the dance of le however, can embed small Flasl the Flash effects at its disposal that facilitate the development of a better narrative tool than Fla meaning that needs a reasonab these features is a device called gather all the data-objects-tex clips-that will appear in the p keep track of a large number of ferent environments. The other movies within movies, so that the ect, devoting, for instance, a sepepisode. One problem with the p however, is the absence of a featu Storyspace and computer game user to save a reading or playing narratives must either be readab that allow readers to remember have already visited and which o designed Director text should als to jump quickly to the latter.

Perhaps the most significant co to digital textuality is to have ma sorially rich texts sufficiently sime able by a single author or by a sencial movies and computer games by large designing teams and are of the market, Director lends it do-it-yourself, cottage-industry of expression: projects such as built book, reconstructing a family sepreserving cultural memory. It is stories, or the story of our compictures without incurring the exmentary movie or publishing a gl

Though it is the product of a movie produced by Michelle Glass Louise Xavier (Figure 11) is per sonal quality. To call this text a way, and pursue the text as it unfolds, istantly rearrange the tiles." Through entity as hopelessly elusive and of the as inevitable, this way of reading the tisfying, but it is unlikely that readers etween the story and the game, as the lo. I read the story first (it can be done rted playing more deliberately with the ope of reconstructing coherent pictures t when I restarted the game, I discovouzzle easily solvable without moving a ben the file, the tiles display fragments l in the proper order. All that needs to various pictures is to hold down the ong enough for it to display a fragment ner tiles. What should we make of this e general theme of the text? Is identity it we lose as we begin to play the game is—the initial state of the game—the the cheating reader succeeds where the t yet reconnected with Edward at the he had, the name "Edward Guthrie" is les his racial origins. Maybe I am overst between the virtual reading experi-1 my actual reading strategy is the intendency of authors of avant-garde art grammatically, as a game whose rules reader. If somebody wants to impose cheat?

luct, Director, is more popular than ased projects. The description of Flash broad lines, to Director as well. But age of animation effects for both text sly limits the behavior of objects made map and vector graphics can stretch, or, but about all that can be done with of visual effects, is to make it move eason, Director does not lend itself as well as Flash to the dance of letters of concrete poetry. (Director, however, can embed small Flash files, so that technically it has all the Flash effects at its disposal.) On the other hand, the features that facilitate the development of large projects make Director into a better narrative tool than Flash because narrative is a type of meaning that needs a reasonably large frame to develop. One of these features is a device called the cast, where the developer can gather all the data-objects—text, images, sound files, and movie clips—that will appear in the product. The cast makes it easy to keep track of a large number of objects and to reuse them in different environments. The other feature is the possibility to embed movies within movies, so that the designer can modularize the project, devoting, for instance, a separate movie to every self-contained episode. One problem with the production of large narrative texts, however, is the absence of a feature that figures prominently in both Storyspace and computer games, namely, the possibility for the user to save a reading or playing session. This means that Director narratives must either be readable in one session or use structures that allow readers to remember easily which part of the work they have already visited and which ones remain to be explored. A welldesigned Director text should also offer tools that make it possible to jump quickly to the latter.

Perhaps the most significant contribution of Director (and Flash) to digital textuality is to have made the design of multimedia, sensorially rich texts sufficiently simple and economical to be addressable by a single author or by a small group. In contrast to commercial movies and computer games, which are expensively produced by large designing teams and are therefore enslaved to the tyranny of the market, Director lends itself to individual projects with a do-it-yourself, cottage-industry quality that give free room to selfexpression: projects such as building an autobiographical scrapbook, reconstructing a family saga, exploring local history, or preserving cultural memory. It is now possible to tell our personal stories, or the story of our community, through text, music, and pictures without incurring the exorbitant costs of making a documentary movie or publishing a glossy illustrated book.

Though it is the product of teamwork, *Juvenate*, a Director movie produced by Michelle Glaser, Andrew Hutchison, and Marie-Louise Xavier (Figure 11) is permeated with this intimate, personal quality. To call this text a narrative may seem to stretch the